A STATISTICAL ANALYSIS OF THE VARIABILITY EXPERIENCED IN DLA ADMINISTRATIVE AND PRODUCTION LEAD TIME

THESIS

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THESIS

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Table Of Contents

Acknowledgements	ii
List of Figures	vi
List of Tables	vii
Abstract	viii
I. Background and Problem Presentation	1
Introduction	
Methodology Assumptions Limitations of the Research Organization of Research	7 7
II. Literature Review	10
Introduction	11 13 15 16
DLA Lead Time Methodology	20 21 22 26 26
III. Methodology	
Introduction General Approach Data Collection Problem Parts	30 30

Bench Stock	32
Analysis of Data	
Data Validation	
Receipt Dates	
Stock Replenishment	34
Direct Vendor Deliveries (DVD)	34
Incomplete Records	
Multiple Contracting Lines	
Open Contracting Actions	
Variables Used in Analysis	36
System ALT	
ALT (actual)	
System PLT	
PLT (actual)	
Reason for Purchase	
Preliminary Evaluation of Data	
Organization of Data	
Derivation of Test Statistic	38
Nature of Data	
Test Heuristic	
Comparing Two Population Means	39
Focus Question	39
Statement of Hypothesis	40
Significance Level	40
Test Statistic, Rejection Region, and Decision Rule	
Assumptions	
Summary	41
IV. Analysis and Results	42
Introduction	42
Outlier Analysis	
Results	
Case 1: Problem Parts versus Non-problem Parts	46
Case 2: DVD versus Stock Buy	48
Case 3: Problem Parts for DVD versus Problem Parts for Stock Buy	50
Case 4: Non-problem Parts for DVD versus Non-problem Parts for Stock Buy	53
Case 5: Problem Parts for Stock Buy versus Non-problem Parts for Stock Buy	55 55
Case 6: Problem Parts for DVD versus Non-problem Parts for DVD	57
Summary	
V. Conclusion and Recommendations	
Introduction	
Conclusions	01
Summary of Findings	

Recommendations for Future Research	68
Summary	69
Appendix A: Supply Codes	
Appendix B: Air Force Materiel Command Readiness Assessment Module Reports	71
Appendix C: List of Parts Used in Sample Data	76
Appendix D: Sample data	77
Appendix E: Graphical Summaries of Sample Sets	98
Appendix F: Results of Hypothesis Tests	.112
Bibliography	.118
Vita	

List of Figures

F18	gure	
1.	Demand Stream for Consumable Items	14
2.	Classical EOQ Model	15
3.	Classical Inventory Model with Safety Stock	16
4.	Comparison of Distributions of Deviations in ALT From System Lead Times: Problem Parts v Non-Problem Parts	47
5.	Comparison of Distributions of Deviations in PLT From System Lead Times: Problem Parts v Non-Problem Parts	48
6.	Comparison of Distributions of Deviations in ALT From System Lead Times: DVD v Stock Replenishment	50
7.	Comparison of Distributions of Deviations in PLT From System Lead Times: DVD v Stock Replenishment	. 50
8.	Comparison of Distributions of Deviations in ALT From System Lead Times: Problem Part DVD v Problem Part Stock Replenishment	. 52
9.	Comparison of Distributions of Deviations in PLT From System Lead Times: Problem Part DVD v Problem Part Stock Replenishment	. 53
10.	Comparison of Distributions of Deviations in ALT From System Lead Times: Non-Problem Part DVD v Non-Problem Part Stock Replenishment	. 54
11.	Comparison of Distributions of Deviations in PLT From System Lead Times: Non-Problem Part DVD v Non-Problem Part Stock Replenishment	. 55
12.	Comparison of Distributions of Deviations in ALT From System Lead Times: Problem Part Stock Replenishment v Non-Problem Part Stock Replenishment	. 56
13.	Comparison of Distributions of Deviations in PLT From System Lead Times: Problem Part Stock Replenishment v Non-Problem Part Stock Replenishment	. 56
14.	Comparison of Distributions of Deviations in ALT From System Lead Times: Problem Parts DVD v Non-Problem Parts DVD	. 58
15.	Comparison of Distributions of Deviations in PLT From System Lead Times: Problem Parts DVD v Non-Problem Parts DVD	. 58

List of Tables

_	_	-	-	
7	г.	~1	-1	-
		41	71	•

1.	Changes in Average Lead Time Days between 1990 and 1994	23
	Unneeded Secondary Inventory by DoD Component	
3.	Sample sizes	44
4.	Summary of Means by Category	45
5.	Two-Sample T-test Results, Case 1	46
6.	Two-Sample T-test Results, Case 2	49
7.	Two-Sample T-test Results, Case 3	51
8.	Two-Sample T-test Results, Case 4	54
9.	Two-Sample T-test Results, Case 5	56
10	. Two-Sample T-test Results, Case 6	57

Abstract

This study examined the variability experienced in the administrative and production lead times of consumable items managed by the Defense Logistics Agency (DLA). Assets were categorized based on an item manager's determination that an asset was a problem part, and whether the asset was purchased for stock replenishment or direct vendor delivery. The methodology was a two-sample t-test of aggregated data to determine if significant differences existed between the mean deviations from the system lead times of various combinations of categories. The study produced results indicating that a significant difference did not exist between the mean deviations of problem parts and non-problem parts, but substantial variability did exist for all categories of consumable items. The degree of variability was such that the author suspected this as a possible cause for individual assets entering problem part status. The study also confirmed that while the DLA methodology used for forecasting lead times of stock replenishment purchases was accurate over aggregated data, the variability present is, to some extent, contributing to excess inventory levels.

A STATISTICAL ANALYSIS OF THE VARIABILITY EXPERIENCED IN DLA ADMINISTRATIVE AND PRODUCTION LEAD TIME

I. Background and Problem Presentation

Introduction

By nature, maintenance, repair, and overhaul environments such as Air Force depots experience unpredictable demand patterns. That is, repair facilities can not know which components of a particular end item have failed until the end item is disassembled and inspected. This varying demand often causes work stoppages due to lack of component parts. The impact of such work stoppages on Air Force readiness, though yet to be measured, is considered to be significant. For this reason, significant research and operational effort has been expended in the area of inventory management and requirements computations in examining the issue of demand forecasting. The systems used for these activities, however, frequently rely on many variables, some of which experience considerable variability. This study examines the variability in forecast errors for consumable items managed by the Defense Logistics Agency (DLA).

Problem Statement

The relationship between the readiness of Air Force weapon systems and reparable end-items has received much attention in recent years. By extension, weapon system readiness is also directly related to the effective determination of requirements for consumable parts used to repair these end-items. The Department of Defense (DoD) relies on the Wilson Economic Order Quantity (EOQ) model to manage consumable items at DLA, and at all echelons in the Air Force logistics chain. EOQ is a reorder point system that attempts to compute the most economical order size by balancing ordering cost and holding cost. It is a deterministic model in that all of the parameters, including lead-time, are assumed to be known or can be calculated with certainty (Tersine, 1994: 91). Of the many parameters used in inventory management and requirements forecasting, arguably, the two most critical are demand and lead-time. The issue of demand forecasting continues to receive well-deserved attention. The lead time of consumable items, on the other hand, appears to take second billing in terms of academic and operational research. This study focuses on the impact of lead time variability.

Procedurally, DLA uses a weighted average of the lead times of the previous two purchases to determine the forecast for the next purchase. In the parlance of DLA, this forecast is termed "system" lead time, or "lead time of record." The specifics of the lead time methodology are discussed further in Chapter II. These lead-times, which may be frequently violated in the real-world acquisitions environment, are the focus of this research effort. There are two specific management questions addressed in this study. First, are inaccurate system lead times a contributing factor in the classification of parts

as problem items or the accumulation of excess inventory, and second, are the system lead times utilized by inventory management programs accurate approximations of actual lead times experienced in the acquisitions process?

Specifically, this study focuses on consumable parts used in the F100-GE-110 and F100-GE-129 engines. The F100-110 engine was chosen based on the fact that it is the primary driver of F-16 mission capable rates as of the date of this study (Stevens, 1999).

Research Objectives

The main purpose of this study is to examine the nature and accuracy of the lead times utilized for requirements computations by DLA. Chapter II establishes a need for this research through a review of DoD inventory management theory and practice. The quantitative nature of the system lead times, and their accuracy based on actual contracting actions is analyzed in Chapter IV. Chapter IV also includes aggregate statistical analyses of various categories of consumable assets, and inferences based on the descriptive statistics.

The justification and foundation for this research is demonstrated through a discussion of the influence of lead time on inventory levels based on current DLA inventory policy. This is followed with a thorough review of reports on DoD secondary item management issued over the past decade by organizations such as the General Accounting Office (GAO) and the Logistics Management Institute. Finally, the data must be analyzed to answer the research questions presented below.

Research Questions

To meet the research objective and answer the management questions, particular research questions must be answered. These questions are listed below.

- 1. What is the impact of lead-time variability on consumable item inventory levels in the DoD?
- 2. What methodology does DLA use to assign lead times to assets?
- 3. Is there a difference in the distributions of deviations from system lead times for items classified as problem parts versus items that are not (Case 1)?
- 4. Is there a difference in the distributions of deviations from system lead times for items purchased for stock replenishment versus direct vendor delivery (DVD) contracts (Case 2)?
- 5. Is there a difference in the distributions of deviations from system lead times for problem parts bought for stock replenishment versus problem parts under DVD contracts (Case 3)?
- 6. Is there a difference in the distributions of deviations from system lead times for non-problem parts bought for stock replenishment versus non-problem parts under DVD contracts (Case 4)?
- 7. Is there a difference in the distributions of deviations from system lead times for problem parts bought for stock replenishment versus non-problem parts bought for stock replenishment (Case 5)?

8. Is there a difference in the distributions of deviations from system lead times for problem parts under DVD contracts versus non-problem parts under DVD contracts (Case 6)?

Hypothesis

Thus, this study examines a small slice of consumable items to determine the accuracy of the system lead times used by DLA in requirements computations. The overarching hypothesis, then, is:

Null Hypothesis: the current DLA methodology for computing system lead times for requirements computations ensures cost-effective and appropriate inventory levels.

Alternate Hypothesis: the current DLA methodology for computing system lead times for requirements computations does not ensure cost-effective and appropriate inventory levels.

This hypothesis is tested through statistical analysis of historical data.

Additionally, the nature of lead time variability is explored with regard to various categorizations of consumable items in order to determine if the lead times of certain categories may warrant closer management attention. Specific hypotheses regarding categorical lead times are formulated in Chapter III.

Methodology

The approach is a two-sample t-test to determine if significant differences exist between the groups tested for each of the six cases outlined above. The system lead times for each item are subtracted from their actual lead times, as established in the DLA Integrated Data Base, and a two-sample hypothesis test is conducted on the mean deviations. The DLA Integrated Data Base interfaces with the Standard Automated Materiel Management System (SAMMS) to obtain data and reports. Appendix G-2 in DLA Manual 4140.2 defines SAMMS as:

The computer system which is used to process transactions of the construction supplies Stock Fund. The system connects the major directorates at [Defense Supply Centers] and provides the necessary data for management of the Stock Fund inventory. SAMMS consists of five subsystems: Distribution, Requirements, Contracting, Technical and Logistics, and Financial.

There are four categories used to differentiate the items in the sample. The first two, problem parts and non-problem parts, are the result of a determination by an asset's item manager. A definition of "problem part" is left for Chapter III. The second set of categories are defined by type of purchase. That is, whether the item was purchased to replenish DLA stock or for direct delivery by the vendor to the user. Research questions three and four, examine the first two categories. Research questions five through eight examine combinations of the four main categories. Questions five and six seek to determine if a difference in lead time exists between problem parts and non-problem parts in the two categories of type of purchase. Similarly, research questions seven and

eight compare the type of purchase across problem part and non-problem part categories.

The same statistical procedure is applied to all tests.

Assumptions

The assumptions necessary for this study are primarily statistical in nature. One assumption that applies throughout this study is that the parts used for sample data are representative of the entire population of DLA managed consumable items in terms of the categories used for analysis. In addition, there are a number of assumptions related to the statistical analysis that are necessary for two-sample hypothesis testing. These are discussed with the test heuristic in Chapter III.

Additionally, the methodology for computing the average system lead times as discussed in Chapter III is assumed to approximate the actual system lead times in SAMMS for specific purchases at the time of the acquisition.

Limitations of the Research

The scope of this study is restricted to DLA managed consumable items for the F100-110 and F100-129 engines. Additionally, as the Defense Supply Center (DSC) - Columbus and DSC - Richmond manage all of the items in the sample data, any findings can not be generalized beyond these centers.

There are two specific limitations on the scope of this study. The first relates to the boundaries of the data and is driven by practicality. Although the number of parts in the sample data is relatively low compared to the vastness of the DoD inventory, the parts selected resulted in over a ten-fold increase in number of data points to be analyzed.

The second limitation is a function of the methodology employed in this study.

That is, for analysis purposes the data are aggregated to determine if findings can be generalized to a category of parts. As a result, none of the findings can be applied to individual parts used in the sample data.

Organization of Research

Chapter II begins with a brief synopsis of the supply terminology found in this study. This is followed with a discussion of the theory behind EOQ and the variations that DLA applies to the EOQ model in determining consumable requirements. With this foundation laid, a review of recent literature relating to DoD inventory management establishes the need for this research. The literature review will aid in formulating answers to the management questions as well as research questions one and two, while the statistical analysis will answer research questions three through eight.

Chapter III explains the methodology employed to analyze lead time variability.

It begins with a review of the data collection process, including delineation of sample categories and definitions of the variables used for categorization and statistical analysis.

The core of the chapter is the heuristic for conducting the two sample hypothesis tests.

Chapter IV is the analysis of the results of the hypothesis tests conducted for this research. Additionally, observations based on means and standard deviations of the

categories are discussed. A summary is found in Chapter V along with general inferences based on the analysis and recommendations for areas of future research.

II. Literature Review

Introduction

Although the focus of this study is an exploration of the variability experienced in lead times for DLA assets and the impact of that variability on requirement computations, it is necessary for this chapter to begin with an overview of inventory management within the Department of Defense (DoD). This widening of scope to the DoD is necessary as the Defense Logistics Agency (DLA) manages the majority of DoD consumable items (Hanks, 1990: 1-3). The percentage of items managed by DLA has further increased in recent years due to the transfer of many consumable items to DLA. As a result, much of the literature concerning DoD consumable inventory can be generalized to DLA.

Following this discussion, the relevant methodology employed by DLA in inventory management is explained in concert with the role of lead time in DLA requirement computations. Finally, a justification for further analysis of lead time variability is presented through numerous General Accounting Office (GAO) reports on DoD inventory management and by directly linking consumable items to the readiness of Air Force weapon systems.

Most discussions of DoD inventory management is tend to overflow with rather unique terminology. Before reviewing the pertinent literature on this subject, an explanation of key terms found within this research effort is provided.

Explanation of Relevant Terms

This section provides definitions or brief explanations of supply terms found in the order in which they appear in this study. The first three terms are technical codes for classifying assets. A complete definition of these codes, as found in DLA Manual 4140.2, Volume II, Part 1, Appendix G-2, can be found in Appendix A. Although these terms may be commonplace to those in the inventory career field, they are provided here for the purpose of easy reference.

Item Category Code (ICC). A code assigned to an item to indicate whether it is to be managed as a replenishment demand type or a numeric stockage objective.

Supply Status Codes (SSC). A series of codes used to reflect, in materiel management records and in the Federal Cataloging System, decisions made by inventory managers as to the normal means-of-supply stockage/nonstockage status of each assigned NSN.

<u>Standardization Status Code (STDZ, SSC)</u>. Item Standardization Status Codes denote that an item is authorized for purchase or not authorized for purchase, and where and why the decision was made.

<u>Direct Vendor Delivery (DVD)</u>. DVD is an improvement initiative whereby DLA utilizes long-term contracts and electronic data interfaces to permit suppliers to deliver directly to the end user (GAO, 1997b:7). In a statement before the Senate Subcommittee on Readiness and Management Support on 17 March 1999, Lieutenant General Henry Glisson reported that one of DLA's goals in corporate contracting was to use DVD. Specifically, he stated, "Where feasible, long-term DVD contracts are issued for the

vendor's entire catalog of applicable parts and use their commercial distribution system or network..." (Glisson, 1999).

<u>Prime Vendor</u>. Prime vendor is a term for a single vendor that stores and distributes assets directly to customers. The relationship is marked by a close partnership between the supplier and customer and the use of electronic ordering systems (GAO, 1997b:3).

Integrated Suppliers. Integrated suppliers essentially adopt total responsibility for a customer's inventory management function. The system requires an on-site representative of the supplier to order and replenish assets. The assets remain in the supplier's warehouse, and are delivered on a just-in-time concept (GAO, 1997b:4).

<u>Lead Times</u>. Total acquisition lead time (TALT), also referred to as procurement lead time, is comprised of administrative lead time (ALT) and production lead time (PLT). Their definitions, as found in Appendix G-2 of DLA Manual 4140.2, are as follows:

Administrative Lead Time. A three digit numeric field used in the [Supply Control File] SCF to express the time interval between the date of the supply control information indicating a need for purchase and the award of an order or contract to a vendor. This time interval includes both the time required to review the SCF and the time required to award the order or contract. This time interval, when used for purchase purposes, is limited to the time interval between citation of the PR and the award date.

<u>Procurement Lead Time</u>. The time interval between the award of a contract and the availability of the initial significant delivery of materiel.

To elaborate, procurement lead time ends with receipt of the first largest contract line item number (CLIN). CLINs are employed to identify specific shipments in

contracts with split quantities shipped to multiple locations. The terminology "first largest" refers to cases where there are two or more CLINs, for equal quantities, that are also the largest quantity in the contract (Shields, 1999b).

Mission Capable (MICAP). MICAP is an Air Force term used to reflect the priority of an item in terms of the repair of mission essential equipment. MICAPs occur when a high priority, or MICAP reportable, weapon system or end item becomes not mission capable (NMC) or partially mission capable (PMC). MICAP also refers to the procedures and system used to obtain the assets needed to maintain mission capability (AFMAN 23-110, 1999: Ch 17).

Department of Defense Consumable Inventory Management

DLA is at the top of a multi-echelon structure in terms of DoD consumable item management. Demand for consumable items at DLA originate at the retail or base level as a result of the failure of a reparable or consumable end item, or a consumable component of a reparable end item. As shown in Figure 1, demands for reparable end items are forwarded to Air Logistics Centers, who, in turn, may place a demand on DLA for a consumable component of that end item. Additionally, demands for consumable parts are placed on DLA from individual bases and other services. These demands are compiled by DLA, and become DLA's total demand.

Economic Order Quantity (EOQ). At each echelon, a variation of Wilson's Economic Order Quantity (EOQ) is the basic inventory model used to determine order

quantities. Before discussing the DLA adaptations relevant to this study, a brief overview of EOQ is necessary.

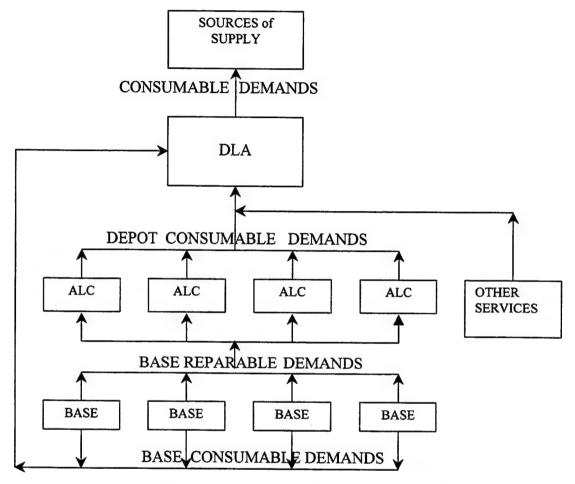


Figure 1. Demand Stream for Consumable Items (Adapted from Gaudette, 1998:3)

In its purest form, the initial order quantity (Q) sets the inventory level. EOQ assumes units are withdrawn at a constant demand rate. Knowing this demand rate, a reorder point is established based on the "known" lead-time or the number of days required to receive the order of Q units. When inventory reaches the reorder point, an order is placed for Q units, and as the remaining units are withdrawn the order for Q units is produced and shipped. EOQ also assumes the entire quantity of new units is received

at one time. Theoretically, the order is received just as the inventory level reaches zero (Tersine, 1994: 92). Figure 2 depicts this process in the classical saw tooth diagram associated with EOQ.

Although EOQ is dependent on a total of eight assumptions, it is generally considered a "robust" model, or one that is relatively insensitive to changes in the model's parameters. In other words, even if the assumptions are faulty, the model will still produce output reasonably close to the optimal solution (Tersine, 1994: 102).

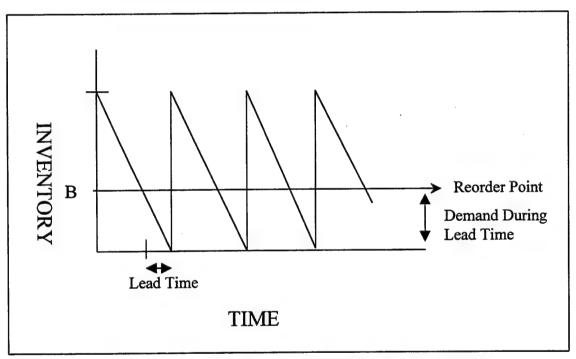


Figure 2. Classical EOQ Model (Adapted from Tersine, 1994:93)

<u>DLA Variations of EOQ</u>. The two variations to the fundamental EOQ model relevant to this study concern the safety level and reorder point calculations. Lead time is an independent variable in each, so variability in lead time can result in inaccurate calculations.

Safety Levels. A primary purpose of inventory, in general, is to serve as a buffer against variations in demand or lead time. Specifically, safety stock is a classification of inventory used to account for short-term variations in these factors (Lambert and Stock, 1993: 399-404). Figure 3 illustrates the role of safety stock in the classical EOQ model. In this hypothetical case, an unexpected increase in demand or lead time results in the EOQ being insufficient to meet the requirements of the third cycle.

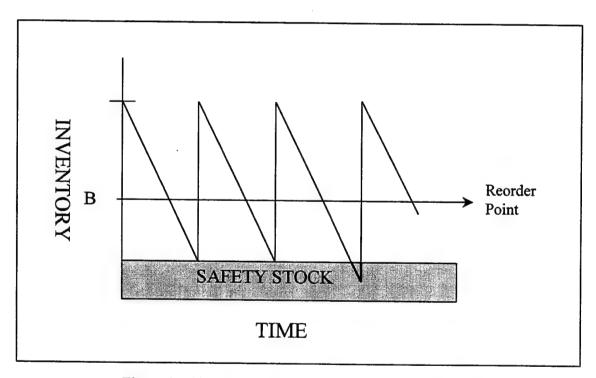


Figure 3. Classical Inventory Model with Safety Stock (Adapted from Tersine, 1994: 539)

DLA uses two types of safety stock, fixed safety levels (FSL) and variable safety levels (VSL). Fixed safety levels are mainly applied to non-stocked items, items in the DLA system less than two years, items with an item category code 1 or P, and items with a supply status code of 6. The assignment of an FSL to any other established item, or one

in the DLA system over two years, requires the approval DLA headquarters (DLAM 4140.2, 1965: Ch 56).

Variable Safety Levels are the common approach for most items. VSLs attempt to minimize both the number of backorders and the time a requisition is backordered.

This is known as time-weighted requisitions short. In theory, VSL customizes the safety level to the particular traits of each asset, "thereby making maximum use of available funds by neither overinvesting nor underinvesting in safety stock" (DLAM 4140.2).

VSLs allow for the possibility of a greater number of backordered requisitions that are in backorder status for a shorter period of time. Some of the factors that are considered in computing VSLs are demand, variance of demand, lead time, unit price, number of requisitions, and average requisition size.

The entire process for calculating both types of safety levels is complex to say the least. Appendix D-187 of DLA Manual 4140.2, Safety Level Computations, contains the 21 page flow-chart describing this methodology. As this study pertains to DLA lead time variability, this section highlights the primary areas where lead time impacts the safety level calculation.

The formula for computing lead time demand for replenishment of item i is shown below as given in section 1a, sub-section 9a of Appendix D-187.

$$LTD_i = \frac{QFD_i}{91} xPLT_i$$
, where

QFD_i= Quarterly Forecasted Demand of unit i.

 $PLT_i = Procurement Lead Time$

Dividing the QFD by 91 creates a daily demand rate. The procurement lead time, or TALT, determines the number of expected demands during TALT. This demonstrates the basic relationship of lead time to requirements determination. That is, long lead times result in a larger lead time demand, which, in turn, results in a higher safety level. If lead times are artificially long, the result is unnecessary investment in safety levels. Similarly, artificially short lead times result in too little safety stock, the consequence of which may be a stockout condition.

The next step is the computation the mean absolute deviation of demand during TALT (MADLT) and a ratio, R1. The equation, as given in Appendix D-187, is:

$$R1_i = \frac{2.560xS_i xQ_i xC_i xB}{Z_i x(MADLT_i)}$$
, where

 S_i = Average requisition size

 $Q_i = EOO$

 C_i = unit cost

B = backorder rate

 Z_i = Safety Level Essentiality Factor

Again, lead time plays a critical role. In this case, a lead time that experiences a high degree of variability causes a lower R1_i. This is critical because the ratio R1_i determines the VSL in the following manner.

If R1_i < 0.0144, then
$$VSL_i = 3x1.25xMADLT_i$$

If R1_i>= 0.0144, then $VSL_i = K_i x MADLT_i$, where K_i is a service level factor obtained from Safety Level Table III (DLAM 4140.2, 1965:Appendix D-187).

This excerpt demonstrates the importance of accuracy and variability in lead times used in DoD safety level computations. This translates directly to inventory levels through the computation of reorder points.

Reorder Point. One of the assumptions EOQ is founded upon is a constant and known lead-time that is used to compute a reorder point. In the classical model, the reorder point (B) is computed by multiplying the annual demand (R) for the item by the lead time (L), and the product is divided by the length of time corresponding to the lead time expression. For example, for lead times expressed in days the equation reads, B=(R*L)/365. When on hand assets plus on-order assets minus backordered assets equals the reorder point quantity, another is placed for Q units (Tersine, 1994:94-95). If the expected lead time is artificially long, the reorder point is set higher than necessary to account for the demands during the actual lead time, which, in turn, results in unnecessary inventory investment. On the other hand, if the expected lead time is shorter than the actual lead time, a materiel shortage may result at some point prior to receipt of the order quantity.

DLA determines the reorder point for replenishment demand items by summing five factors. The five factors are the System Safety Level Quantity (SSLQ), special levels to support the Atlantic and Pacific fleets, Other War Reserve Materiel quantities, special levels established for items assigned a Supply Status Code 6 with Standardization Status Code 3 or E, and "all requirements through a time period equal to the PLT [procurement lead time] (ALT plus PLT)" (DLAM 4140.2, 1965: Ch 32). The effect of erroneous lead time data on SSLQ was demonstrated in the previous section. For the purposes of this study, the only other factor that is reliant on accurate lead time data is the

determination of demand during lead time. In inventory parlance, this is the pipeline quantity. As in the classical EOQ model, lead times that are actually longer than anticipated result in insufficient quantities to meet demand during lead time, and shorter actual lead times result in more assets than are needed to meet said demand.

Therefore, lead time affects two of the five determinants of reorders point, safety level and pipeline quantity. Inaccurate data may result in reorder points either above or below the optimal level. Artificially high reorder points result in the inefficient use of inventory funds through the premature purchase of assets, while artificially low reorder points result in lower inventory levels, that may effect weapon system readiness.

DLA Lead Time Methodology. The procedure for calculating both ALT and PLT is remarkably simple. Both are automatically computed on a weekly basis using only representative procurement processes. DVD lead times are not considered as representative procurements. The automatic update to ALT and PLT is only averted when the rate of change between the new lead time and previous lead time exceeds a parameter normally set at \pm 50 percent. If the new computed lead time exceeds this tolerance, a management notice is generated for review (DLAM 4140.2, 1965; Ch 32).

Administrative Lead Time. ALT computations are generated by the Contracting Subsystem by an Award Leadtime Transaction. The interval is the time between the recommended buy date and award date. A 30-day minimum is assigned to all stock replenishment items unless an item is procured under a "requirements type contract". In this case, ALT equals the interval between the recommended buy date and "the date a call is placed against a contract" (DLAM 4140.2, 1965: Ch 32).

New ALTs are computed using a weighted average of the past two contracting actions. The most common calculation is the sum of 67 percent of the "latest actual" ALT and 33 percent of the previous ALT. Any deviation from these weights requires DLA-OSR approval (DLAM 4140.2, 1965: Ch 32).

Production Lead Time. PLT computations begin with the Award

Leadtime Transaction, and the estimated contract delivery date is used for the end date.

This is automatically updated when a receipt transaction is processed for 51 percent of the CLIN or for a specific quantity assigned to that item. The new PLT is computed as described above for ALT.

In terms of the management questions presented in Chapter I, expected lead times shorter than actual lead times may lead to stockout conditions, which could be a contributing factor in the determination of an item as a problem part. Conversely, longer expected lead times result in reorder points set higher than necessary, which may contribute to the accumulation of excess materiel.

Performance of EOQ in the Department of Defense

There are two primary reasons to scrutinize the performance of EOQ in the DoD. First, in the past decade the Government Accounting Office (GAO) has issued a plethora of reports criticizing defense inventory management. The second compelling reason to investigate consumable item lead time variability is the potential to increase weapon system readiness.

GAO Criticisms of Defense Inventory Management. In the late 1980's, by the direction of the House of Representatives Committee on Government Reform and Oversight and the Senate Committee on Governmental Affairs, the GAO began examining DoD stockage policies. Due to the subject's budgetary implications, it was soon raised to the GAO's "High Risk Series" (Gaudette, 1998:19). In a 1992 report, the GAO stated that one-half of the \$77.5 billion DoD inventory was excess. Furthermore, the GAO recommended that the DoD change its standard practices, increase the use of commercial practices, revise its performance measures, and integrate improved computer technology to better control inventory (GAO, 1995:9).

Defense inventory management has remained on GAO's High-Risk Series throughout the decade, with GAO reports continuing to give emphasis to the use of commercial practices. In 1990 the GAO identified an increase in DoD lead time requirements during the previous decade of \$13 billion. It directed the services and DLA to initiate measures designed to reduce lead times by 25 percent. This goal was based on a 1986 DoD memorandum, which cited a DoD initiated study by the Logistics Management Institute, that claimed a 25 percent decrease was feasible by employing commercial practices. Moreover, the memorandum underscored the importance of lead time by stating that a one day reduction equated to a \$10 million reduction in future purchases. As a result of this report, DoD directed the services and DLA to undertake lead time reduction initiatives which included the establishment of total acquisition lead time (TALT) goals, the reduction of production lead time in contract negotiations, and the expansion of multiyear contracts and indefinite quantity contracts (GAO, 1994:2-3).

In a 1995 follow-up report, GAO found limited progress across DoD in TALT.

Table 1 shows the change in average lead time, in days, for each service and DLA from 1990 to 1994. Among the specific findings relating to the sources of supply, the report found that DLA did not implement the first two of DoD's 1990 lead time reduction initiatives. As of October 1994, although DLA proposed a 30 percent reduction in lead time, this policy had yet to be implemented. GAO further recommended a periodic validation of recorded lead times based on a review of two Air Force Air Logistics

Centers and the U.S. Army Aviation and Troop Command. As a result of the latter's recent production lead time (PLT) review, changes were made to 75 percent of the assets reviewed, and 94 percent of those changes were decreases. "The command estimated net annual procurement savings of \$88 million from using updated lead times to compute buy requirements" (GAO, 1994:4).

A 1996 GAO report focusing on requirements determination cited inaccuracies in the data in Air Force and Navy automated requirements computation systems that contributed to a combined \$132 million more than required for aircraft engine spares.

The sample included the Air Force's F-100-100 engine and the Navy's F-404 engine.

Among other data elements specifically cited as "unsupported or incorrect" were lead times (GAO, 1996:2).

Table 1. Changes in Average Lead Time Days between 1990 and 1994 (GAO, 1994:2)

COMPONENT	1990	1994	DAYS	PERCENT CHANGE
NAVY	715	522	193	27.0
ARMY	711	690	21	3.0
AIR FORCE	614	620	(6)	(1.0)
DLA	309	293	16	5.0
DoD AVERAGE	587	531	56	9.0

GAO's vigilant monitoring of defense inventory continued in earnest in 1997. In a follow-up to the 1995 High-Risk Series report, GAO listed 12 findings citing DoD's limited or non-existent progress in changing the management culture. The report credited DoD for the reduction in secondary inventory to \$69.6 billion. The GAO defines secondary inventory as spare and repair parts, clothing, medical supplies, and other support items (GAO, 1997d:1). For all intensive purposes, this includes all inventories except equipment items. Of the \$69.6 billion total inventory, \$19.2 billion was consumable items (GAO, 1997a:4). The report still claimed, however, that half of the total was not needed for war reserve materiel or to support current operations (GAO, 1997d:1). The GAO refers to this as "unneeded" inventory. A July 1997 report focused on consumable items in particular. The report criticized DLA management of consumable inventory totaling approximately four million items valued at \$11.1 billion (GAO, 1997b: 4). GAO recommendations concentrated on the use commercial best practices, including moving away from direct vendor delivery (DVD) contracts and towards increased use of prime vendors or integrated suppliers. GAO also found that delivery of items under DVD contracts averaged twice as long as delivery of items stocked in DLA supply points (GAO, 1997b:7).

Continuing with the review of GAO reports, another 1997 report claimed that unneeded inventory totaled \$41.2 billion. According to this report, of the \$26.6 billion of unneeded with demand data, \$1.1 billion would account for at least 100 years of supply (GAO, 1997c:3). Table 2 provides a summary of the unneeded inventory as found in this report. In 1998, GAO mined further into the consumable inventory and reported on DoD's hardware inventory. This category included items such as bearings, valves, and

bolts, which totaled \$5.7 billion. This report was particularly critical of DLA as the manager of the majority of consumable items, of which 97 percent were classified as hardware items (GAO, 1998:2). The report again criticized DLA for excess inventory levels stemming from inefficient management and failure to institute commercial best practices on a wide-scale basis.

The criticisms of DoD inventory management, and of DLA in particular can be summarized into two primary areas. First, the organizational culture within the inventory management arena of DoD remains resistant to a reengineered logistics system.

Although some progress is evident, GAO continues to emphasize the use of best practices as a means of affecting the necessary change. Second, excess inventory remains a critical problem. In an era of stagnant or declining defense budgets and increasing concern over readiness of weapon systems, excess inventory is a critical target as money saved by not buying unneeded items can be redirected to more critical repair assets.

Table 2. Unneeded Secondary Inventory by DoD Component (GAO, 1997c:4)

	INVENTORY ANALYZED (value in billions)		UNNEEDED INVENTORY (value in billions)	
COMPONENT	ITEMS	VALUE	ITEMS	VALUE
ARMY	117,610	\$9.0	63,362	\$4.8
NAVY	334,337	17.6	172,325	11.2
AIR FORCE	289,438	31.1	140,220	19.1
DLA	2,515,231	9.3	1,548,545	6.1
TOTAL	3,256,616	\$67.0	1,924,452	\$41.2

Consumable Items and Air Force Readiness

DLA manages over 4 million items, and has annual sales to the armed services nearing \$13 billion (Glisson). Obviously, not all of these items are directly related to a weapon system. In order to identify those that are related, DLA instituted a Weapon System Support Program (WSSP) in 1981, which allows the services to identify those items that are components to critical end-items. As EOQ is the model DLA uses to manage its inventory, this large volume of business suggests the importance of EOQ to the readiness of those critical end-items.

MICAP Incidents. One general method of gauging the importance of consumables to readiness is via Air Force MICAP incidents. As stated earlier, a MICAP incident occurs because a weapon system, or other end item coded with a MICAP reportable designator, is either NMC or PMC due to lack of an asset on hand to plug the "hole" caused by the failure of a component. The following data summarize three reports generated by the Air Force Materiel Command Readiness Assessment Module (RAM). The complete reports are provided in Appendix B. RAM pulls data directly from the WSMIS database. In fiscal year (FY) 1998, there were 457,319 new MICAP incidents Air Force wide, which totaled 140,559,191 hours. Of these, 132,856 incidents, totaling 43,613,214 MICAP hours, could be traced to DLA as the source of supply (Air Force Materiel Command). Thus, DLA assets accounted for 29.1 percent of Air Force MICAP incidents and 31.0 percent of MICAP hours in FY98. Furthermore, 199,294, or 43.6 percent, of all Air Force MICAPs were consumable items. Put another way, two-thirds of all consumable MICAPs in FY98 were DLA managed. In terms of MICAP hours,

consumable items accounted for 40 percent of the total Air Force MICAP hours, and DLA managed items accounted for 77,6 percent of the total consumable hours. This data is provided to demonstrate that DLA consumable items remain a significant portion of both MICAP incidents and MICAP hours. However, further quantification of the potential impact of consumable items on readiness has rarely been attempted.

Aircraft Availability. A 1990 report by Christopher Hanks of the Logistics

Management Institute (LMI) directly tied consumable items to weapon system readiness
by adapting a fundamental concept of the aircraft availability model to consumables.

Hanks focused on base-level unit expected backorders (EBOs) because the lack of a
desired part at the base level is directly related to the NMC status of a weapon system (15). The backorders are later tied to aircraft availability, but first, an interim step relating
high priority due outs to mission capable rates is needed.

Hanks was able to focus on weapon systems through limiting his study to parts in the WSSP and those with priority 1 and 2 "due-outs" under the DoD Uniform Materiel Movement and Issue Priority System guidelines. Priority 1 is reserved for units in combat, while priority 2 is used for other essential requisitions such as MICAPs, items awaiting parts in repair shops, and readiness spares packages. A "due-out," in Air Force terminology, simply represents an asset that was not available at the time it was requested. In 1989, there were approximately 200,000 high priority due outs for DLA and Air Force Logistics Command assets. By multiplying the sum of the aggregated NMC and PMC rates for FY 89 times the fleet size of 9100, he was able to generalize that the 200,000 priority 1 and 2 requisitions corresponded to 1300 aircraft either NMC

or PMC. Hanks acknowledged that all priority 2 requisitions are not necessarily causing a MICAP condition, nor are they all related to aircraft (1-12).

The connection, according to Hanks, is that this procedure can be used to predict, "within a reasonable range," the change in aircraft in NMC and PMC status based on changes in the number of high priority requisitions. For example, since DLA items accounted for 25-33 percent of all high priority due-outs, a 10 percent increase in DLA high priority due-outs for DLA managed items would result in approximately 32-43 (2.5-3.3 percent of 1300) additional aircraft in NMC or PMC status (1-13).

Finally, Hanks developed a model to equate changes in wholesale safety levels to aircraft availability. A wholesale inventory model approximating the SAMMS methodology for over 170,000 assets was designed to predict the percentage change in EBOs at the wholesale level based on changes in safety levels. The model showed that an aggregate 20 percent reduction in safety levels equated to a 25 percent increase in wholesale EBOs (2-16). He used the model to develop a baseline that "every \$10 million reduction in wholesale safety levels at DLA for demand-based WSSP/USAF items has the potential to ground or render PMC 6 to 8 aircraft..." (2-3).

It must be acknowledged that DLA's influence on readiness is to a large degree constrained by retail level inventory decisions. Although the RAM output referenced above does not provide MICAP cause codes, only one of the five most common reasons for a MICAP incident can be tied to wholesale supply (Hanks, 1993:3-4).

Summary

Chapter II provided a foundation for this research through a review of the Wilson EOQ model used as the basis for DoD consumable inventory management, and on the DLA variations to the model. Particular attention was paid to the components of DLA requirements determination where lead time impacts inventory levels. Finally, a justification for analysis of lead time variability was presented through numerous General Accounting Office (GAO) reports on DoD inventory management and by demonstrating the impact of consumable items on the readiness of Air Force weapon systems.

III. Methodology

Introduction

The purpose of this chapter is to explain the procedures used to answer investigative questions three through eight posed in Chapter I, including the data collection process and a roadmap for the statistical analysis. The ultimate goal of these investigative questions is to identify if significant differences exist in administration lead time (ALT) and production lead time (PLT) for problem parts versus non-problem parts for the F110-100 and F100-129 engines, and determine the degree of variability experienced in deviations from the system lead times. To accomplish these goals, various categories of consumable items are analyzed in an effort to uncover a possible source of any significant deviation from the system lead times utilized by the Defense Logistics Agency (DLA). The existence of a significant difference may lend weight to the need to devote further study to the issue of lead times in DLA requirements computations.

General Approach

In general, this study is directed at examining the acquisition lead times used by DLA in consumable item management to determine if sufficient variability or uncertainty exists to warrant a reevaluation of this methodology at the wholesale level of supply in the Air Force. To that end, the remainder of this study concentrates on the two

components of total acquisition lead time (TALT), administrative lead time (ALT) and production lead time (PLT).

As individual items are generally assigned unique ALTs and PLTs, the data must be standardized before it is analyzed. This is accomplished by subtracting the forecasted lead time as found in the Standard Automated Materiel Management System (SAMMS) from the observed lead time, and these deviations then become the sample of interest. The next step is to conduct statistical analyses with the purpose of drawing inferences that will aid in answering management and research questions stated in Chapter 1.

Data Collection

In order to answer the investigative questions, lead time data was collected for 14 Air Combat Command (ACC) problem items and 23 bench stock items with a serviceable balance. The data was validated and examined for outliers using histograms and box and whiskers plots. The remainder of this chapter explains the data collection and validation process as well as the statistical tests performed.

First, a list of problem parts was sought from the ACC Regional Supply Squadron (RSS). The ACCRSS was formed to provide centralized supply support to all ACC bases, and global supply, fuels accounting, and computer support to warfighting Commander-in-Chiefs (ACCRSS, 1999). One of the many supply functions that were centralized was the management of MICAP items. As a result, the ACCRSS now manages all MICAPs for all ACC bases. Moreover, the regionalized MICAP section has visibility over all ACC MICAPs and maintains daily contact with item managers, hence,

it is the ideal source for obtaining this portion of the data. The samples used to assess the lead time assumptions come from the population of XB3 coded parts for the F110-100 and F110-129 engines. ACC was chosen as the initial source for acquiring the two sample sets of data, as a substantial proportion of the F-16 aircraft that use these engines are ACC assets.

Second, a set of non-problem items was selected as a control group. The source selected for this data was the Shaw Air Force Base Bench Stock account. By definition, a Bench Stock is a group of consumable assets, used with such frequency by maintenance activities that they are issued to users before they are needed and forward located at the user's facility (AFMAN 23-110, 1999:25-1). Additionally, the 20th Fighter Wing at Shaw is the largest F-16 combat wing in the Air Force. These two factors made its Bench Stock a feasible starting point for non-problem item data collection.

Problem Parts. The first sample of interest is naturally the focus of the study, and is that subset of the population that is considered problem parts. For this study, problem parts are items determined to be the fleet problem/pacing items by the weapon system spares manager, based on MICAP hours/incidents, known or anticipated spares shortfalls, and modifications (Regional Supply Squadron, 1999a). As of 22 April 1999, 15 of the top 30 F100-110 engine MICAP drivers for ACC were consumable items managed by DLA (Regional Supply Squadron, 1999b).

Bench Stock. The items in this sample were selected from the Shaw Air Force

Base jet engine shop's bench stock. A total of 30 bench stock National Stock Numbers

(NSNs) were provided by the 20th Supply Squadron Customer Service element. Of

these, three were eliminated as they were also on the problem parts list provided by the ACCRSS.

Analysis of Data

The 42 NSNs were forwarded to Air Force Material Command's Requirements

Interface Process Improvement Team to validate the source of supply. A search of an

AFMC database revealed that all 42 NSNs were DLA managed items. The NSNs were
then forwarded to Business Analysis Unit's Corporate Performance Team at the Defense
Supply Center Columbus (DSCC). The data returned was the end of quarter lead time
forecast for the last eight quarters, and the end of year forecast through 1989 for 14 of the
15 problem parts, and 24 of the 27 bench stock items. A total of 903 CLINs, or
observations, were contained in the raw data. DSCC also identified DSC Richmond and
DSC Philadelphia as the managers of the 42 items. Appendix C lists each NSN for which
data was available along with the associated nomenclature from the Standard Base
Supply System.

The data provided by DSCC were the historical records in the DLA Integrated Data Base system dating back to 1989. As such, it also indicated whether the contract was direct vendor delivery (DVD) or stock replenishment, which enabled this study to further categorize the data and complete additional hypothesis tests.

Data Validation

Several problems were encountered with the raw data. Some of these were the result of the nature of the procurement process and varying information systems used among the different branches of service, retail supply organizations, and DLA.

Receipt Dates. Since receipt dates determine the end of PLT, it is important to understand the methodology used to track inventory transactions in the DLA Integrated Data Base. This methodology affects the PLT of both types of purchase discussed below.

Stock Replenishment. Split quantity stock replenishment orders occur when contracts are let for multiple quantities or partial shipments are received. The receipt date in the database in this instance is the most recent, or longest, delivery date. For example, a vendor can ship 90 items one week and the remaining 10 the following week. The DLA contract file will overlay the date received with the most current date. Hence, the file contains the longer lead time (Shields, 1999a)

Direct Vendor Deliveries (DVD). A similar issue exists in terms of parts contracted for DVD. The receipt date for items procured for direct vendor delivery to the end user is dependent upon the end user's input into their applicable management system. This date can be suspect because in many cases there are multiple deliveries set for a single contracting action. Thus, the possibility exists for a lag in the input and/or a lag in any services management system updating the DLA files. DVD encompasses those parts shipped directly from the manufacturer or retailer to the end user. DLA must rely on the receipt date input by the receiving organization as its receipt date. Given the quantity and variety of customers receiving DVD items, it is this author's opinion that individual

verification by DLA of these dates is infeasible and offers little value. For the purposes of this research effort, the dates were accepted as accurate reflections of receipt dates.

Incomplete Records. Another problem encountered was that the records of a significant portion of the NSNs were missing programmed lead times. As these represented a significant portion of the total observations, they were identified to DSCC and further research was necessary to obtain the data. It was determined that the cause was the transfer of items from closing facilities due to Base Realignment and Closing, and DSCC was able to provide the missing data.

Multiple Contracting Lines. Some of the observations in the database were the result of multiple CLINs. This is the result of partial quantities being ordered for the same recommended buy under a single contract. Thus, when the contract is awarded, multiple observations occur with the same ALT. Similarly, the partial quantities were frequently received on the same date, resulting in multiple PLT observations. These duplicate observations weighted the data, and to avoid biasing the results, only one observation per CLIN was included in the analysis.

Open Contracting Actions. The final problem was that in a number of cases contracting actions were not complete, and no receipt date was available. Thus, an actual PLT could not be calculated. This resulted in different sample sizes for the statistical analysis.

After validating the raw data, a total of 473 observations remained to be analyzed. Of these, 185 were for problem parts, and 288 were for non-problem parts. In the type of purchase category, 202 were DVD contracts, and 271 were for stock replenishment. However, for the reasons explained above, not all observations had usable values for both

ALT and PLT. Appendix D contains all 473 observations with which the analysis was conducted.

Variables Used in Analysis

The variables below were used for both categorization and data analysis.

Deriving system lead times from the end of quarter and end of year values required some manipulation. As these values were the actual forecast for the subsequent period, they were considered as the system lead time for the first contracting action in the subsequent period. For all other observations in a period, the system lead time utilized for analysis was an average of the forecast for the period in which the observation occurred and the forecast for the next period. Actual lead times were computed by taking the difference between the Julian dates provided in the data file. The recommended buy date and contract award dates were used for ALT, and contract award date and receipt dates were used for PLT.

System ALT. The system ALT refers to the administrative lead time as contained in the SAMMS database.

ALT (actual) is the actual number of days between the recommended buy date and contract award for any particular contracting action.

System PLT. The system PLT is the production lead time as contained in the SAMMS database.

<u>PLT (actual)</u>. PLT (actual) is the actual number of days between contract award and receipt of a significant quantity (51 percent) of the first largest order for stock buys, or, for direct vendor delivery, the date input into the system by the receiving unit.

Reason for purchase. This variable represents whether a particular purchase was undertaken for DLA stock replenishment or DVD.

In the cases where different actual ALTs and PLTs were observed for multiple CLIN DVD contracts, each distinct value was accepted as a separate observation. For different lead times in multiple CLIN stock replenishment contracts, the lead time corresponding to 51 percent of the first largest CLIN was used in this analysis.

Preliminary Evaluation of Data

Before delving into a discussion of the data, a brief review of the organization of the sample data is warranted. This is followed by a description of the statistic to be tested under the two-sample t-test heuristic.

Organization of Data. Each of the six cases compares the ALT and PLT of two categories of items. Cases 1 and 2 examine the difference in ALT and PLT between problem parts and non-problem and DVD and stock replenishment, respectively. Cases 3 and 4 examine the problem part and non-problem part columns, respectively, on the basis of type of purchase. Finally, Cases 5 and 6 compare lead times of problem parts purchased for stock replenishment versus non-problem parts purchased for stock replenishment, and problem parts purchased for DVD and non-problem parts purchased for DVD, respectively.

Derivation of Test Statistic. Although the data for each NSN in this study is a chronological history of contracting actions, it is not suspect to auto-correlation. This is due to the aggregate analysis statistical method described below. In each of the six cases, the system ALT and PLT for every item in both categories are subtracted from the observed values (x_i) for every contracting action. This difference (D_i) is totaled across each category and the mean (\overline{D}_i) is compared to the mean of the differences for the corresponding category.

Nature of Data. In order to make an initial assessment of the data to be analyzed, a histogram and box and whiskers chart of the calculated differences for each category are created. Any points identified as outliers are individually examined to ascertain the nature of the unusual measurement. Outliers that are determined to be members of a different population or incorrectly recorded or computed are removed from the sample, and new histograms and box and whiskers charts are run for that sample. Finally, a critical underlying assumption of the parametric tests used in this study is that the sample distribution of the test statistic is approximately normal. Due to the large sample size, the Central Limit Theorem can be invoked and this sampling distribution can be assumed to be approximately normal. As stated in Statistics for Business and Economics,

Consider a random sample of n observations selected from a population (any population) with mean μ and standard deviation σ . Then, when n is sufficiently large, the sampling distribution of \overline{x} will be approximately a normal distribution with mean $\mu_{\overline{x}} = \mu$ and standard deviation $\sigma_{\overline{x}} = \sigma/\sqrt{n}$. The larger the sample size, the better will be the normal approximation to the sampling distribution of \overline{x} (McClave, Benson, and Sinich, 1998:254).

Test Heuristic

As stated, the data was originally categorized based on whether it was deemed a problem part as defined earlier. This is the first case for which an aggregate analysis is completed. The result will allow an inference to be made as to whether a significant difference exists between the variance in ALT and PLT between problem parts and non-problem parts. The additional analyses are accomplished in order to widen the scope of this study.

The following variation of the V-heuristic is used in conducting the two sample t-test (Reynolds, 1988):

- (1) Statement of the focus question.
- (2) Statement of the hypothesis being tested from (1).
- (3) Declare the level of significance (α) under which the test is analyzed.
- (4) State the test statistic, rejection region, and decision rule.
- (5) State the statistical assumptions.
- (6) Conduct the test.
- (7) Analyze the results.
- (8) Make an inference based on the analysis.

Comparing Two Population Means

<u>Focus Question</u>. Research questions 3-8 seek to determine if sufficient evidence exists to conclude that there is a difference between the actual ALT and PLT of problem parts versus non-problem parts, stock buy versus DVD items, and the combinations of these four categories. Hence, a two-sample hypothesis test is needed to determine if the mean of the differences between the observed lead times for each contracting action and

the corresponding ALTs and PLTs of record for one category are significantly different from the mean of the differences of the corresponding category.

Statement of Hypothesis. In order to determine if the mean of the differences for the aggregate ALT and PLT lead times of one group (\overline{D}_1) is statistically different from the similarly defined mean for the corresponding group (\overline{D}_2) , the following hypotheses are tested for both variables:

Null Hypothesis (H₀):
$$\overline{D}_1 - \overline{D}_2 = \overline{D}_0$$

Alternative Hypothesis (H_a):
$$\overline{D}_1 - \overline{D}_2 \neq \overline{D}_0$$

Where \overline{D}_0 is the theoretical difference between the means, or 0.

Significance Level. The observed significance level, or p-value, is used in all tests. The p-value is "the probability (assuming H_o is true) of observing a value of the test statistic that is at least as contradictory to the null hypothesis, and supportive of the alternative hypothesis, as the actual one computed from the sample data" (McClave, Benson, and Sinich, 332). For the purposes of this study, a p-value less than .05 is considered statistically significant.

Test Statistic, Rejection Region, and Decision Rule. The test statistic for large sample tests is $z = \frac{(\overline{D}_1 - \overline{D}_2) - \overline{D}_0}{\sigma_{(\overline{D}_1 - \overline{D}_2)}}$. Since each test is two-tailed, the rejection region is |z|

> $z_{\alpha/2}$, where $z_{\alpha/2}$ is based on (n-1) degrees of freedom. Thus, if the calculated value of the test statistic falls in the rejection, the null is rejected.

Assumptions. Since the Central Limit Theorem guarantees an approximately normal sampling distribution of \overline{D} , no assumptions are necessary. Steps six and seven

of the heuristic are the focus of Chapter IV, and will be discussed as that chapter unfolds. The inferences and conclusions of step eight are left for Chapter V.

Summary

This chapter addressed the methodology for the forthcoming data analysis in the next chapter. All of the assets chosen were consumable items for two types of F-16 engine. The particular NSNs were selected due to either their categorization as problem parts by item managers, or as bench stock. The data for analyzing the variation of ALT and PLT from the system values utilized by the SAMMS system were obtained through the DSSC. Data were analyzed to determine if significant differences existed in ALT and PLT in various aggregated categories using two-sample hypothesis testing.

IV. Analysis and Results

Introduction

The hypothesis tests described in Chapter III were designed expressly to answer the quantitative research questions of this study. To review, the quantitative based research questions were:

- 1. Is there a difference in the distributions of deviations from system lead times for items classified as problem parts versus items that are not (Case 1)?
- 2. Is there a difference in the distributions of deviations from system lead times for items purchased for stock replenishment versus direct vendor delivery (DVD) contracts (Case 2)?
- 3. Is there a difference in the distributions of deviations from system lead times for problem parts bought for stock replenishment versus problem parts under DVD contracts (Case 3)?
- 4. Is there a difference in the distributions of deviations from system lead times for non-problem parts bought for stock replenishment versus non-problem parts under DVD contracts (Case 4)?
- 5. Is there a difference in the distributions of deviations from system lead times for problem parts bought for stock replenishment versus non-problem parts bought for stock replenishment (Case 5)?

6. Is there a difference in the distributions of deviations from system lead times for problem parts under DVD contracts versus non-problem parts under DVD contracts (Case 6)?

In order to determine whether or not a difference exists in the mean deviation from the system lead times for items in the cases listed above, it is necessary to perform a two-sample hypothesis test for each case. The assumption of normality required for the parametric tests performed in this chapter is met via the Central Limit Theorem, as described in Chapter III. However, it is necessary to analyze the original data set in each category for outlying observations.

Outlier Analysis

During the preliminary analysis some suspicious data was discovered. In particular, three production lead time (PLT) observations for the same non-problem part purchased for DVD required over 2300 days for delivery. Thus, it affected all of the sample sets except for cases 3 and 5. This most unusual observation was over nine standard deviations from the mean in case 1, over eight standard deviations in case 2, over seven standard deviations for cases 4 and 6. As an extreme outlier, it was automatically removed from all cases where it appeared. The three observations represented .333% of the 903 total observations.

The other criterion used to evaluate outliers in the sample data was the removal of all observations outside an interval of plus or minus three standard deviations from the mean. This interval was selected as the capping point as this theoretically includes 99

percent of the observations in a normal distribution. The capping of individual observations is a method of minimizing bias in the data resulting from exceptional circumstances, and is an accepted procedure in defense inventory studies. In other words, it is not prudent to allow a small percentage of observations to skew results that are the basis for strategic and operational management decisions. In fact, the Logistics Management Institute generally uses two standard deviations as a cap in its inventory analyses (Mattern, 1997:2). It should be noted that removing outliers results in a new three standard deviation interval, and hence, new outliers. However, further removal jeopardizes the original criterion of retaining 99 percent of the observations. Graphical summaries of both lead times after removal of the outliers are shown for each case in Appendix E.

Table 3 shows the number of observations remaining for each data set after removal of multiple CLINs and outliers.

Table 3. Sample sizes

	ALT	PLT		ALT	PLT
PP	173	141	NPP	276	246
DVD	193	164	STK	258	198
PPDVD	62	51	PPSTK	111	92
NPPDVD	131	114	NPPSTK	147	131

Results

The methodology to compute the test statistic was to subtract the system lead time from the actual lead time. A mean deviation was then computed for each of the eight

categories shown in Table 3, and utilized as the test statistic. Positive means represent aggregate actual lead times that were longer than the system lead time, and negative values represent those instances where the aggregate actual lead time was shorter than the system value. Table 4 summarizes the means of the aggregated differences from the system ALT and PLT.

Table 4. Summary of Means by Category

		μALT	μPLT		μALT	μPLT
Case 1	PP	-48.93	-63.63	NPP	-36.72	-44.65
Case 2	DVD	-82.22	-11.38	STK	-5.12	-8.67
Case 3	PPDVD	-116.58	-173.67	PPSTK	-11.05	3.30
Case 4	NPPDVD	-68.96	-85.87	NPPSTK	-0.65	-7.30

The hypotheses being tested in each case is whether the mean of the differences for the aggregate ALT and PLT lead times of one group (\overline{D}_1) is statistically different from the similarly defined mean for the corresponding group (\overline{D}_2) . The following hypotheses are tested for both variables:

Null Hypothesis (H₀):
$$\overline{D}_1$$
 - \overline{D}_2 = \overline{D}_0

Alternative Hypothesis (H_a):
$$\overline{D}_1 - \overline{D}_2 \neq \overline{D}_0$$

Where \overline{D}_0 is the theoretical difference between the means, or 0.

The rest of this chapter discusses the analysis of the hypothesis tests. While the results of the tests are presented in simplified form in this chapter, complete results of all tests conducted can be found in Appendix F.

Case 1: Problem Parts versus Non-problem Parts. The issue explored in this case is whether or not lead times deviate significantly for items classified as problem parts versus those that are not. Recall from Chapter III that an item is termed a problem part based on the determination of the item manager. All of the problem parts in this study are on the ACC MICAP board, and thus, are affecting engine availability. In theory, longer than expected lead times result in out of stock conditions, and hence, could partially explain their presence on the problem item list. Table 5 shows the results of the two-sample test for problem part and non-problem part ALT and PLT. Based on the results for the test for equality of variances, the unequal variance assumption was required for both tests. The resulting p-values of .1369 and .1500 are not statistically significant. Thus, there is insufficient evidence to reject the null hypotheses that the mean aggregate deviations of problem parts from their system lead times are significantly different than the mean aggregate deviations of non-problem parts from their system lead times.

Table 5. Two-Sample T-test Results, Case 1

Variable	Mean	Standard	Standard	Test for Equality	P-value
		Deviation	Error	of Variances	- /
PPALT	-48.93	93.892	7.1385	.0000	.1369
NPPALT	-36.72	69.603	4.1896		
PPPLT	-63.63	142.23	11.978	.0000	.1500
NPPPLT	-44.65	89.594	5.7123		.1500

Two interesting observations result from the analysis of this case. The first observation of interest is the negative value of the means in all categories. Actual lead

times of non-problem parts averaged 80 days shorter than the system value, while problem part lead times were approximately 112 days shorter than the system value. Examining the histograms for these categories reveals that these skews are a result of a greater number of purchases received ahead of schedule, rather than the magnitude of the negative tail. The negative values also allow an inference related to problem parts. That is, supplier lead times can not be said to be a significant factor, overall, in the determination of problem part status. Although the assets may not be available when they are needed, which is the primary concern of demand forecasting, they tend to arrive quicker than expected once the acquisition process begins.

The second observation worth noting is the large standard deviations of all four samples. In fact, the minimum spread of the samples was over 415 days for non-problem part ALT. The extent of this variability is seen clearly in Figures 4 and 5. Although a significant difference did not exist in this case, the large standard deviations provide evidence of substantial variability in lead times for DLA consumable assets.

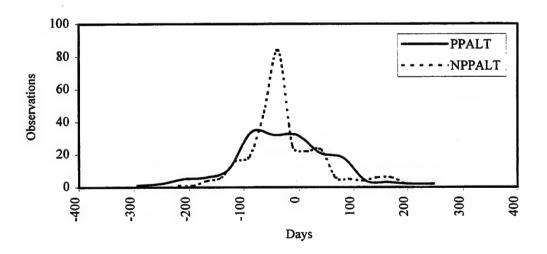


Figure 4. Comparison of Distributions of Deviations in ALT From System
Lead Times: Problem Parts v Non-Problem Parts

Case 2: DVD versus Stock Buy. This case examined lead time deviations based on the nature of the purchase. As in Case 1, all of the sample observations were available for the analysis. Table 6 contains the results of the two-sample test for the DVD and stock buy categories. The unequal variance p-value applied for ALT, while the equal variance p-value was used for PLT. Nevertheless, the p-values <<.05 for both ALT and PLT are significant. Consequently, sufficient evidence exists to reject the null hypothesis in both tests, and a significant difference can be said to exist between the mean of the deviations from the system lead times.

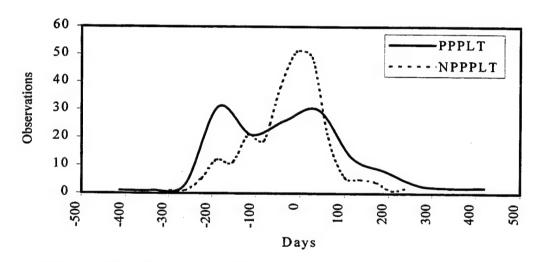


Figure 5. Comparison of Distributions of Deviations in PLT From System
Lead Times: Problem Parts v Non-Problem Parts

Given the expedited nature of many DVD purchases, this result is not surprising. However, the means and standard deviations are again worth noting. The data suggests that the average ALT for DVD items is 82 days shorter than the expected value under stock replenishment contracts. Similarly, PLT for DVD items is 111 days shorter than

expected in a stock replenishment. Thus, the DVD process reduced total acquisition lead time (TALT) by approximately 193 days. In terms of stock replenishment items, the weighted average was exceptionally accurate. Actual lead times deviated from the system ALT and PLT by under six and nine days, respectively. However, this result must be qualified as 50 percent of the deviations are in excess of the means, and the standard deviations for both ALT and PLT of stock replenishment purchases were over 85 days. Hence, the longer lead times, as shown in the upper tails of Figures 6 and 7, are potential causes of future problem items, or, if this variability is being captured in the reorder point, they are to some extent contributing to excess inventory.

Table 6. Two-Sample T-test Results, Case 2

Variable	Mean	Standard Deviation	Standard Error	Test for Equality of Variances	P-value
DVDALT	-82.22	50.672	3.6474	.0000	.0000
STKALT	-5.12	85.099	5.298		
DVDPLT	-111.38	90.043	7.0312	.0518	.0000
STKPLT	-8.67	101.83	7.2364		

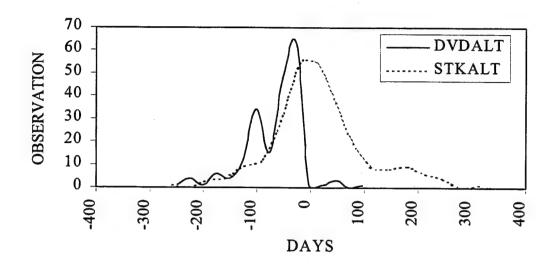


Figure 6. Comparison of Distributions of Deviations in ALT From System Lead Times: DVD v Stock Replenishment

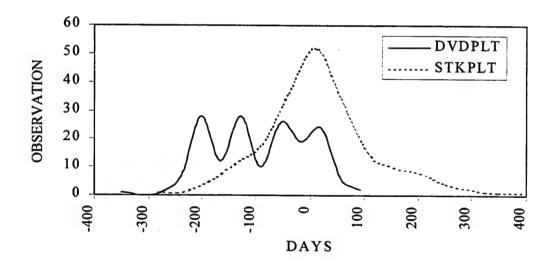


Figure 7. Comparison of Distributions of Deviations in PLT From System Lead Times: DVD v Stock Replenishment

Case 3: Problem Parts for DVD versus Problem Parts for Stock Buy. Case 3 subdivides the problem part category to determine if a difference exists within problem parts between DVD and stock replenishment purchases. Although this division reduced the sample sizes by over 50 percent, the remaining observations still yielded an *n* sufficient to invoke the Central Limit Theorem. Additionally, since DVD and stock replenishment lead times are from separate populations, any inferences drawn must be in relation to the individual effect of contract type on problem parts. Furthermore, for the DVD category, the deviations are relative to the system lead times for stock replenishment, and any inferences must be compared to expected stock replenishment lead times

The results of the statistical tests for Case 3 are shown in Table 7. Based on the results for the tests for equality of variances, the unequal variance assumption was used in both tests. The resulting p-values were less than .0000 for both ALT and PLT. Thus, sufficient evidence exists to conclude that the differences of the means of the deviations from the system lead times are not equal.

Table 7. Two-Sample T-test Results, Case 3

Variable	Mean	Standard	Standard	Test for Equality	P-value
		Deviation	Error	of Variances	
PPDVDALT	-116.58	66.054	8.3889	.0139	.0000
PPSTKALT	-11.05	85.60	8.1248		
PPDVDPLT	-173.67	94.082	13.174	.0009	.0000
PPSTKPLT	3.3043	142.32	14.838		

In the search to determine a link between lead time and problem parts, Case 3 demonstrates rather decisively that the primary driver of an asset being declared a problem part is not related to supplier lead times. In each of the classifications in this case, only the aggregated PLT of stock replenishment items was longer than the

expected, and then by a marginal amount of time. Case 3 does indicate, as shown in Figures 8 and 9, that two very separate lead time populations do exist between DVD and stock replenishment contracts.

Finally, an interesting comparison can be made between problem parts under DVD contracts versus all DVD contracts. The ALT of problem parts under DVD contracts is 34 days less, or quicker, than that of all DVD items. More significantly, the PLT for problem parts bought under DVD contracts is 62 days shorter than that of all DVD items. Thus, it can be seen that the various pressures and rewards applied throughout the acquisition cycle result in a significant improvement in lead times for problem parts.

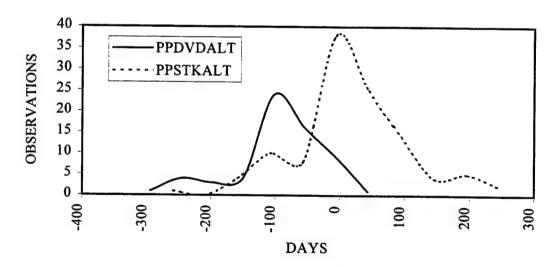


Figure 8. Comparison of Distributions of Deviations in ALT From System Lead Times:
Problem Part DVD v Problem Part Stock Replenishment

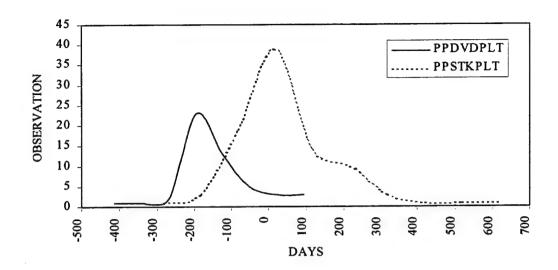


Figure 9. Comparison of Distributions of Deviations in PLT From System Lead Times:
Problem Part DVD v Problem Part Stock Replenishment

Case 4: Non-problem Parts for DVD versus Non-problem Parts for Stock Buy.

Case 4 provides further evidence of the significant variability experienced in consumable item lead times. The same restrictions apply in this case in relation to inferences drawn as in Case 3. Table 8 shows the results of the two-sample test for non-problem part DVD and non-problem part stock replenishment. As in Case 2, the ALT test required the unequal variance p-value, and the PLT test used the equal variance p-value. The resulting p-values << .0000 for the both the tests provide sufficient evidence to reject the null hypotheses.

Case 4 confirms that the true difference between problem parts and non-problem parts lies in the type of contract. ALT and PLT for non-problem parts under DVD contracts is at least two months quicker than the expected under stock replenishment contracts. On the other hand, TALT for non-problem items bought for stock is eight days

shorter than forecasted. Figures10 and 11 demonstrate that the distinct difference in lead times between the contract types is also present in this category.

Table 8. Two-Sample T-test Results, Case 4

Variable	Mean	Standard	Standard	Test for Equality	P-value
		Deviation	Error	of Variances	
NPPDVDALT	-68.96	36.275	3.1693	.0000	.0000
NPPSTKALT	-0.65	84.633	6.9804		
NPPDVDPLT	-85.87	78.399	7.3428	.3410	.0000
NPPSTKPLT	-7.30	81.415	7.1132		

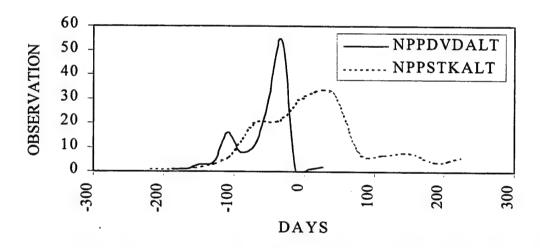


Figure 10. Comparison of Distributions of Deviations in ALT From System Lead Times: Non-Problem Part DVD v Non-Problem Part Stock Replenishment

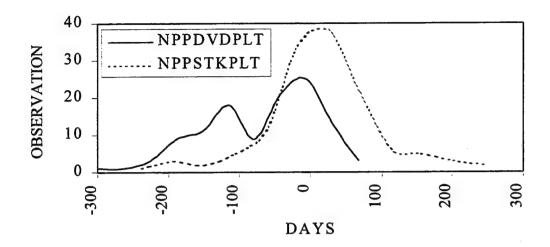


Figure 11. Comparison of Distributions of Deviations in PLT From System Lead Times: Non-Problem Part DVD v Non-Problem Part Stock Replenishment

Case 5: Problem Parts for Stock Buy versus Non-problem Parts for Stock Buy. To complete the analysis of the sample data, the type of purchase was kept constant in Cases 5 and 6, and problem parts were again compared to non-problem parts. Table 9 shows the results of the two-sample test for problem part and non-problem part lead times under a stock replenishment acquisition. In this case ALTs met the equality of variances test at the .05 level of significance. The unequal variance p-value was used for PLT. The resulting p-values were .3316 for ALT and .5279 for PLT. Therefore, the null hypotheses are rejected for both ALT and PLT.

As seen in Figures 12 and 13, the distributions of the deviations for problem parts and non-problem parts are remarkably similar. Additionally, the weighted average approach is reaffirmed as an accurate method of computing lead times, however, this is qualified as in Case 2 due to the large standard deviations exhibited.

Table 9. Two-Sample T-test Results, Case 5

Variable	Mean	Standard	Standard	Test for Equality	P-value
		Deviation	Error	of Variances	
PPSTKALT	-11.05	85.60	8.1248	.4461	.3316
NPPSTKALT	-0.65	84.633	6.9804		
PPSTKPLT	3.3043	142.32	14.838	.0000	.5279
NPPSTKPLT	-7.30	81.415	7.1132		

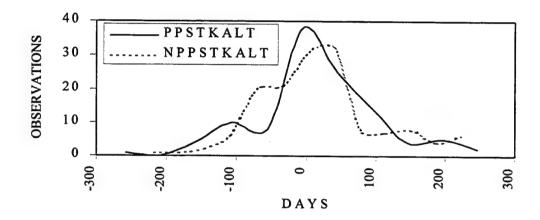


Figure 12. Comparison of Distributions of Deviations in ALT From System Lead Times: Problem Part Stock Replenishment v Non-Problem Part Stock Replenishment

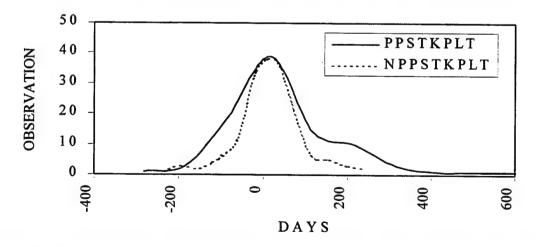


Figure 13. Comparison of Distributions of Deviations in PLT From System Lead Times: Problem Part Stock Replenishment v Non-Problem Part Stock Replenishment

Case 6: Problem Parts for DVD versus Non-problem Parts for DVD. In Case 6, problem parts and non-problem parts purchased for DVD are examined. Again, the results are presented as a comparison to expected values under stock replenishment contracts. Table 10 shows the results of the two-sample t-test. Using the unequal variance p-value for ALT and the equal variance p-value for PLT, the resulting p-values << .0000 in both tests provide sufficient evidence to reject the null hypotheses. Thus, a significant difference between the differences of the means of the deviations from the system lead times does exist.

Table 10. Two-Sample T-test Results, Case 6

Variable	Mean	Standard	Standard	Test for Equality	P-value
		Deviation	Error	of Variances	
PPDVDALT	-116.58	66.054	8.3889	.0000	.0000
NPPDVDALT	-68.958	36.275	3.1693		
PPDVDPLT	-173.67	94.082	13.174	.0574	.0000
NPPDVDPLT	-85.868	78.399	7.3428		

This case serves to reemphasize the impact of DVD on lead time. Regardless of the classification of the asset, parts under DVD contracts experience considerably accelerated lead times. Moreover, a significant difference exists between problem parts and non-problem parts within the DVD category. Thus, it appears problem parts receive additional attention in both lead time components of the acquisitions process. The profound deviations from the forecasted values are shown in Figures 14 and 15.

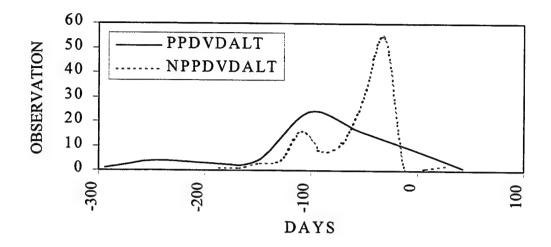


Figure 14. Comparison of Distributions of Deviations in ALT From System Lead Times: Problem Parts DVD v Non-Problem Parts DVD

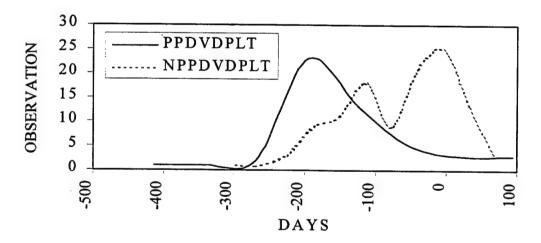


Figure 15. Comparison of Distributions of Deviations in PLT From System Lead Times: Problem Parts DVD v Non-Problem Parts DVD

Summary

The analysis of sample data demonstrated that the weighted average method of determining lead times for stock replenishment items performed well over the aggregate data. However, particularly large standard deviations in the differences from the system values temper this finding. To some extent, lead times significantly shorter than the system value used in requirements computations are contributing to excess inventory levels. In terms of problem parts, the analysis suggested that lead times are not significant contributors to the initial determination of an asset being a problem part. This finding can be generalized to individual parts as very few assets classified as problem parts had excessively large positive deviations.

In terms of the variables considered in this study, the type of purchase was shown to the primary differentiating factor. Both ALT and PLT were significantly reduced when the part was purchased under a DVD contract. The distinction between problem parts and non-problem parts generated significant differences only in terms of DVD contracts. Case 6 revealed that under DVD, actual lead times for problem parts averaged 47 and 88 days faster than non-problem parts for ALT and PLT, respectively. Finally, observations of means and standard deviations yielded a strong indication of substantial variability in actual lead times.

In this research effort, eight classifications of parts were examined for ALT and PLT, resulting in a total of 16 mean differences. As previously shown in table 4, seven categories had a mean deviation from the system lead time of less than two weeks. Six of

these were localized to the stock replenishment category, and eight of the remaining nine categories, all DVD, had average lead times accelerated by over seven weeks.

Chapter V provides a summary of this study, conclusions regarding each of the investigative questions, and discusses potential areas of further research in the area of consumable item lead times.

V. Conclusion and Recommendations

Introduction

The accurate computation of requirements for spare parts is a critical component of military logistics. The effectiveness of such computations is heavily dependent on a multitude of variables, one of which is total acquisition lead time (TALT). Simply stated, TALT is the length of time between the date the purchase request is initiated and receipt of the order. This time period is utilized to compute the inventory level, or reorder point, at which the acquisition process should begin in order satisfy the expected demands during TALT. Inaccurate lead times can result in inaccurate reorder points. The consequences of erroneous reorder points are either too much or too little stock relative to demand. Both of these conditions directly affect weapon system readiness through misallocation of supply dollars or work stoppages.

The two classifications of spares in the Air Force are reparables and consumables. Chapter II established the importance of consumable items in terms of management efficiency and weapon system readiness within the Department of Defense. Chapters III and IV examined the variability experienced in TALT among various classifications of consumable items. This chapter collects the findings of the previous chapters to answer the management and research questions posed in this study.

Conclusions

This section restates each research question along with the conclusions reached based on the information presented throughout this study.

1. What is the impact of lead-time variability on consumable item inventory levels in the DoD?

Chapter II discussed the theoretical foundation of the EOQ model and the function of lead time in DoD requirements computations. Lead time variability directly impacts safety stock calculations and pipeline quantity, which are two factors in determining the reorder point of an asset. Reorder points higher than necessary result in the misallocation of funds through the premature purchase of assets, while artificially low reorder points result in lower inventory levels, that could affect weapon system readiness through work stoppages. The acquisition of consumable items at DLA does experience a high degree of lead time variability. To some extent, this variability, in particular stock replenishment purchases in the range of one to two standard deviations may be affecting reorder points, and hence, be contributing to the problem of excess inventory that the General Accounting Office has repeatedly criticized in its reports.

2. What methodology does DLA use to assign lead times to assets?

Chapter II also examined DLA methodology for consumable requirements computations. DLA updates lead times weekly using a simple weighted average for both administrative lead time and production lead time. Although exceptions do occur, the

standard computation for determining a new lead time is the sum of 67 percent of the latest lead time and 33 percent of the previous lead time.

3. Is there a difference in variability of lead times for items classified as problem parts versus items that are not (Case 1)?

The results of the hypothesis test on the aggregated data showed insufficient evidence to conclude that a significant difference existed between the mean of the deviations of problem parts, including those under DVD contracts, and the mean of the deviations of non-problem parts from their respective system lead times. While individual items of either category can experience lead times well in excess of the system lead time, these cases are generally confined to stock replenishment contracts. Therefore, the conclusion can be drawn that lead time is not a major contributor to problem parts as a whole.

The two categories in Case 1, which included the entire set of sample data, displayed large standard deviations. Although no statistically significant difference between the two categories was evident, in terms of the broader issue of lead time variability, substantial variability exists in TALT for consumable items. After the removal of outlying observations, the maximum deviations in ALT were 247 days in excess and 294 days ahead of the forecasted lead time. For PLT, the maximum deviations were 419 days and 413 days, respectively, and both were observed in the problem parts category. This leads to the inference that the degree of variability in production lead time contributes, on an individual basis, to the classification of items as problem parts.

4. Is there a difference in variability of lead times for items purchased for stock replenishment versus direct vendor delivery (Case 2)?

This hypothesis test yielded sufficient evidence to conclude, for both ALT and PLT, that a significant difference does exist between these categories in their mean of the deviations from the programmed lead times. Most notably, TALT of direct vendor delivery items averaged 193 days faster than expected under stock replenishment buys.

The weighted average method proved accurate for stock replenishment parts, which averaged 14 days shorter than the system value. From a statistical standpoint, approximately 50 percent of the actual lead times had positive deviations, equating to lead times in excess of the system value. This may result in a slight increase in inventory levels, however, given the cost of consumable items, the frequency of purchase, and the simplicity of the weighted average forecast, a 14-day acceleration can not be considered a significant problem. However, the high variability of stock replenishment lead times must be suspected of increasing inventory levels, or causing stockout conditions to some extent. Quantifying this impact is left for future research.

5. Is there a difference in variability of lead times for problem parts bought for stock replenishment versus problem parts that are DVD (Case 3)?

Within the category of problem parts, the differences of the means of the deviations from the system lead times between DVD and stock replenishment items was significant. This result is not surprising due to the dominating effect of DVD that was observed in Case 2. Problem parts under DVD contracts also had the largest deviation in TALT, almost 290 days faster than the stock replenishment TALT. This nine-month improvement in lead time demonstrates the benefit of contracting under DVD for problem parts. However, if the DVD contract was let because an item was a problem

part, this accelerated lead time will not eliminate the original cause, which may be the high degree of variability this study uncovered. Thus, from the aggregate perspective, ALT and PLT can not be considered one of the causes of an item being classified as a problem part, but their variability is certainly suspect.

6. Is there a difference in variability of lead times for non-problem parts bought for stock replenishment versus non-problem parts that are DVD (Case 4)?

Case 4 compared non-problem parts using type of purchase as the independent variable. In this case, sufficient evidence again existed to reject the null hypothesis for both ALT and PLT. Here, the weighted average approach again proved accurate, with actual lead times for stock replenishment items within one week of the system values. The effectiveness of DVD contracts was also evidence through a 155 day acceleration in TALT.

7. Is there a difference in variability of lead times for problem parts bought for stock replenishment versus non-problem parts bought for stock replenishment (Case 5)?

Case 5 tested the variability of stock replenishment purchases across the categories of problem parts and non-problem parts. The statistical test showed no significant difference in the mean differences for either ALT or PLT. This result reveals that little difference exists in the lead times of problem parts and non-problem parts for stock replenishment. Additionally, this case demonstrated the accuracy of the weighted average forecast for stock replenishment. Considering the sizable standard deviations, the degree of the accuracy observed is somewhat surprising. With regard to stock replenishment contracts, the conclusions can be drawn that lead times are not significantly contributing to the excess inventory in DLA, and the weighted average forecast is performing effectively.

8. Is there a difference in variability of lead times for problem parts bought for DVD versus non-problem parts that are DVD (Case 6)?

Case 6 tested problem parts and non-problem parts purchased under DVD contracts. A significant difference did exist in both tests between the differences of the means of the deviations from the forecasted lead times. The statistical analysis of this case offered further insight into the impact of DVD on lead time. Average ALTs of both categories were at least 68 days faster than system values for stock replenishment. In terms of PLT, problem parts were received 173 days faster than expected, and non-problem parts averaged 85 days shorter in the PLT cycle.

Summary of Findings

Three primary conclusions can be reached based on the qualitative and quantitative information provided in this study. The first two relate to the specific issues addressed in the management questions presented in Chapter I, while the third confirms the performance of DVD contracts.

The first problem explored by this research effort was whether inaccurate lead time determination was a contributing factor in the classification of parts as problem items. Relative to the entire class of problem parts, the answer is a cautious no. Overall, ALT and PLT of problem parts was approximately 49 days and 64 days faster than the system lead times, respectively. When analyzed based on type of purchase, the aggregated mean deviation in TALT of problem parts under DVD contracts was 290 days faster than expected. On the other hand, ALT of problem parts purchased for stock

replenishment averaged only 11 days faster than expected, and PLT averaged 3 days slower.

All of these figures must be considered in their context as averages in samples that experience considerable variability. Although these deviations may not seem significant, approximately 50 percent of items had lead times in excess of these averages. Therefore, on an individual basis, there is cause to suspect unusually long lead times to be a contributing factor in problem parts. The only instance where this issue seems to be eliminated is the case of DVD contracts, where unusually long lead times are noticeably rare occurrences.

The second problem addressed was the accuracy of the system lead times utilized by DLA in relation to the actual lead times experienced in the acquisitions process. The findings in this study support the conclusion that sufficient variability exists in both ALT and PLT to at least warrant further efforts to reduce this variability through close cooperation with suppliers. The minimum standard deviation in the sixteen sample sets was 36 days, and most were over 80 days. Although the excessive deviations were not confined to any particular category of asset, the weighted average used to determine system lead times are taken from the prior two representative contracting actions. Hence, if the last two procurements of an asset were for stock replenishment, and the lead times were particularly long, the newly computed reorder point will be artificially high, and DLA will accumulate some excess inventory.

This study also confirmed, from a statistical viewpoint, the dramatic reduction in lead time that occurs with DVD contracts. Relative to DLA inventory, the importance of this reduction is only seen in light of its increased use of DVD contracts. The greater use

of DVD should equate to lower inventory levels for DLA as suppliers directly fill field requirements. The question then becomes how much safety stock should DLA hold in order to meet demands during DVD lead times.

Recommendations for Future Research

Several ideas arose during the course of this study, which create opportunities for follow-on research. This study could easily be expanded using a greater number of stock numbers across a larger number of weapon systems or end items. This would greatly increase the extent to which this analysis can be generalized.

Another possible extension is the change in the cost of safety stock, given DVD lead times and the percentage of demands for particular assets filled through DVD. This could be accomplished empirically, through the use of actual transaction histories used to recreate the inventory cycle using recalculated reorder points based on the two factors listed above. Any recommended buy date serves well as an initial reorder date as long as the inventory position of the asset on that date is known.

A third potential research effort is a regression analysis to analyze the impact of other variables such as specific type of contract, weapon system or end-item, and diminishing manufacturing sources and material shortages. Similar analyses has already been accomplished in the area of reparable components, but as yet, is left incomplete for consumable items.

Summary

The overriding purpose of this study was to examine lead time variability for consumable items in the Air Force wholesale supply system. DLA manages the majority of these assets, and is caught between end users clamoring for support to maintain the readiness of its weapon systems, and congressional oversight committees continually criticizing the dollar value of excess inventory. This study examined a small piece of an extremely complex environment in order to determine if there was sufficient reason to mine further into the lead time issue.

Overall, the weighted average forecasting method used by DLA tended to accurately reflect actual lead times. Lead times of problem parts were not found to be significantly different from those of non-problem parts, except within the category of DVD contracts. The limitations of this study in terms of generalizing the findings were discussed and recommendations for future research were suggested.

Appendix A: Supply Codes

ITEM CATEGORY CODE (ICC)

Code Definition

- P Replenishment Demand Type Item (program oriented) an item for which demand forecasts are based on program data as well as historical demand data.
- Replenishment Demand Type Item (demand oriented) an item for which demand forecasts are based on historical demand data.

(DLAM 4140.2, 1965:Vol.II, Part 3, Appendix A-87)

STANDARDIZATION STATUS CODE (STDZ, SSC)

Code 3	Term Item not authorized for purchase	Explanation An item, which as a result of a formal item reduction study, is accepted as not authorized for purchase
E	Item not authorized for purchase	An item no longer authorized for purchase which has been replaced by a new item as the result of new or revised superseding specifications or standards being promulgated.

(DLAM 4140.2, 1965: Vol.II, Part 3, Appendix A-101)

SUPPLY STATUS CODES (SSC)

<u>Code</u>	<u>Term</u>	Explanation
6	Terminal,	Item in stock and being issued until exhausted.
	Stocked	Not authorized for future procurement.

(DLAM 4140.2, 1965:Vol.II, Part 3, Appendix A-50)

Appendix B: Air Force Materiel Command Readiness Assessment Module Reports

FY98 Air Force MICAP Incidents

DATE: 08/09/99 - 14.12.21 C.T. D165B-MIC: 08/08/99 AGGREGATE SUMMARY REPORT FOR D165B-MICAP HISTORY SUBSETS SELECTED: MONTH: 97/10-98/09

	Opening	Active	Closing	MICAP
Command	MICAP	MICAP	MICAP	Period Hours
	Incidents	Incidents	Incidents	
	0	1	1	121
AAC	0	0	0	0
AAG	5	6	5	1585
ACC	124342	127792	123933	37303845
ADC	14	15	15	4443
AET	55686	57210	54999	20307693
AFA	4	4	4	197
AFC	5	6	6	1524
AFE	23158	24053	23029	8787204
AFR	30841	31571	30723	6664361
AFT	1	1	1	7
AIC	5	6	6	820
AMC	54216	55625	53999	13479093
ANG	103089	105397	102639	24784668
AUN	11	14	11	5095
CAF	19	19	19	3239
CML	2	2	2	45
CMS	16	. 18	13	7257
CNT	809	820	816	116924
CON	201	208	199	62061
CSV	42	42	42	6064
DOD	2	2	1	119
ESC	1	1	1	99
FAA	1	1	1	60
GAF	2	2	2	6
HAF	2	3	2	325
ICT	0	0	0	0
ISC	7	7	7	1211
LCT	1	1	1	28

FY98 Air Force MICAP Incidents (Continued)

	Opening	Active	Closing	MICAP
Command	MICAP	MICAP	MICAP	Period Hours
	Incidents	Incidents	Incidents	31100 11000
MAP	1	1	1	119
MEA	167	179	170	48956
MIF	9	9	9	1500
MPC	6	6	6	1348
MTC	20029	21169	19109	15266533
OAF	24	28	26	5310
OAR	1	1	1	25
OFG	6	7	6	3773
OSI	1	1	1	46
OTE	9	9	9	448
OUS	10	10	10	411
PAF	32211	33209	32149	10200892
RBO	1	1	1	154
RED	54	67	65	47472
SOC	9797	10080	9805	2709830
SPC	2477	2578	2487	708844
TAC	0	1	0	8760
TAP	6	6	6	3001
USS	28	32	31	13675
Total	457319	470221	454369	140559191

FY98 MICAP Incidents for DLA Managed Items

DATE: 08/09/99 - 13.47.45 C.T. D165B-MIC : 08/08/99 AGGREGATE SUMMARY REPORT FOR D165B-MICAP HISTORY SUBSETS SELECTED: MONTH: 97/10-98/09; SOURCE OF SUPPLY: S9E,S9F,S9G,S9I,S9T

	59E,	59F,59G,59I,5	91	
	Opening	Active	Closing	MICAP
	MICAP	MICAP	MICAP	Period
Command	Incidents	Incidents	Incidents	Hours
ACC	31883	32885	31825	9304986
ADC	5	5	5	1385
AET	13673	14095	13421	5646480
AFA	1	1	1	49
AFC	2	2	2	661
AFE	7183	7401	6997	2850220
AFR	9728	9956	9660	2257406
AIC	2	2	2	133
AMC	14537	15168	14310	6093652
ANG	37042	37783	36812	8370856
CAF	7	7	7	661
CMS	8	9	6	3795
CNT	181	182	182	24117
CON	68	72	69	26703
CSV	15	15	15	3414
HAF	1	2	1	122
ICT	0	0 .	0	0
ISC	2	2	2	180
MEA	63	69	65	21348
MIF	3	3	3	436
MPC	2	2	2	252
MTC	5883	6231	5401	4844121
OAF	6	7	7	1368
OFG	2	2	1	287
OTE	3	3	3	176
OUS	3	3	3	153
PAF	8676	9019	8673	3074066
RED	23	31	30	32398
SOC	3187	3296	3199	917071
SPC	662	672	651	127682
TAP	1	1	1	2392
USS	4	4	4	6644
Total	132856	136930	131360	43613214

FY98 MICAP Incidents for Consumable Items

DATE: 08/09/99 - 13.42.14 C.T. D165B-MIC : 08/08/99 AGGREGATE SUMMARY REPORT FOR D165B-MICAP HISTORY SUBSETS SELECTED: MONTH: 97/10-98/09; ERRC: N

	Opening	Active	Closing	MICAP
Command	MICAP	MICAP	MICAP	Period
	Incidents	Incidents	Incidents	Hours
AAG	1	1	0	735
ACC	50718	51933	50591	12970583
ADC	9	9	9	1875
AET	20412	20868	20232	6478621
AFA	1	1	1	49
AFC	2	2	2	
AFE	10918			245
AFR		11231	10685	3936780
AFT	13693	13974	13637	2759961
	1	1	1	7
AIC	2	2	2	191
AMC	21527	22297	21378	7731290
ANG	51961	52903	51712	11022425
AUN	0	1	0	4331
CAF	9	9	9	827
CML	0	0	0	0
CMS	9	10	7	4022
CNT	375	378	377	43366
CON	125	129	125	39309
CSV	16	. 16	16	1247
GAF	1	1	1	6
HAF	0	1	1	21
ISC	3	3	3	274
MEA	82	88	84	22652
MIF	5	5	5	1128
MPC	2	2	2	259
MTC	7641	8027	7147	5273318
OAF	11	12	12	2452
OFG	2	3	2	2293
OSI	1	1	1	46
OTE	4	4	4	176
OUS	4	4	4	183
PAF	15485	15938	15445	4358027
RED	31	40	39	42069

FY98 MICAP Incidents for Consumable Items (Continued)

	Opening	Active	Closing	MICAP
Command	MICAP	MICAP	MICAP	Period
	Incidents	Incidents	Incidents	Hours
SOC	5265	5412	5258	1331661
SPC	968	985	961	187049
SPC	968	985	961	187049
TAC	0	1	0	8760
TAP	4	4	4	2813
USS	6	6	6	7722
Total	199294	204302	197763	56236773

Appendix C: List of Parts Used in Sample Data

	Problem Parts
NSN	Nomenclature
2840-01-146-9387	SEAL, METALLIC, AIRCRAFT
2840-01-178-0436	NUT, LOCKING, TURBINE
2840-01-198-4866	LEVER AND LINK
2995-01-200-7234	MANIFOLD, FLUID, AIRCRAFT
2995-01-324-2084	MANIFOLD, FLUID, AIRCRAFT
3110-01-147-4486	BEARING, ROLLING, CYLINDRICAL
4710-01-347-8084	TUBE ASSEMBLY, METAL
5305-01-319-6514	SCREW, MACHINE
5305-01-344-2126	SCREW, MACHINE
5306-01-312-8967	BOLT, MACHINE
5315-01-238-3341	PIN, STRAIGHT, HEADED
5315-01-272-0068	PIN, STRAIGHT, HEADED
5340-01-323-8442	BRACKET, MOUNTING
5365-01-218-0912	RING, SEAL
	Non-problem Parts
1680-01-213-8558	CLAMP,TUBE,DOUBLE HINGED
2840-01-198-4854	GUTTER, AUGMENTOR, FLAMEHOLDER
2840-01-322-4756	CASE, TURBINE, AIRCRAFT GAS TURBINE
2925-01-190-9352	IGNITER, SPARK, GAS, TURBINE ENGINE
4010-00-929-0041	ROPE, WIRE
5306-00-551-4845	BOLT, MACHINE
5306-01-173-9537	BOLT, MACHINE
5306-01-175-3619	BOLT, MACHINE
5306-01-323-5467	BOLT, SHOULDER
5310-01-177-4992	NUT, SELF-LOCKING, EXTENDED WASHER
5315-01-177-5964	PIN, STRAIGHT, HEADED
5315-01-269-2679	PIN, STRAIGHT, HEADED
5330-00-020-0203	PACKING, PREFORMED
5330-01-234-6378	GASKET
5331-00-166-0992	O-RING
5331-00-166-0993	O-RING
5331-00-166-1063	O-RING
5331-00-167-5110	O-RING
5331-00-167-5143	O-RING
5365-01-213-7700	SPACER, SLEEVE
5365-01-323-2790	SPACER, SLEEVE
5365-01-323-2794	SPACER, SLEEVE
6685-01-173-0502	TUBE, SIGHT, PYROMETER

Appendix D: Sample Data

Note: Numbers in bold represent National Stock Numbers

Difference -413 -108-124 -173PLT-51 Differ-281.5 -39.5 ence -362 -154 -100-199-364 -122 -40 ALT -34 -51 Qty 62 64 DVD | Sys ALT | Sys PLT 88.5 88.5 Z zzZ z⊳ Z Z Z Z Z Z Z Z Z Problem Parts 0001AA CLIN Actual PLT Actual ALT Award date Receipt date Recomm buy date

ALT PLT Differ-				-85	-85	-85 419 -350	-85 419 -350	-85 419 -350	-85 -350 -35 -38	-85 -419 -350 -55 -38 -160	-85 -350 -55 -160	-85 419 -350 -55 -160	-85 419 -350 -55 -38 -160	-85 419 -350 -55 -160 -23	-85 419 -350 -55 -160 -167 -167	-85 -419 -350 -38 -160 -167 -118.5	-85 419 -350 -55 -160 -167 -118.5 -128.5 -149.5	-85 419 -350 -38 -160 -167 -118.5 -128.5 -149.5	-85 419 -350 -55 -160 -167 -118.5 -128.5 -149.5	-85 -419 -350 -38 -160 -167 -118.5 -128.5 -149.5 -57	-85 -419 -350 -38 -160 -167 -118.5 -128.5 -149.5 -179.5	-85 419 -350 -38 -160 -167 -118.5 -128.5 -149.5 -57	-85 -419 -350 -38 -160 -167 -118.5 -128.5 -149.5 -169 -169	-85 -190 -167 -167 -118.5 -128.5 -128.5 -149.5 -169 -169	-85 -191 -169 -169 -169 -169 -169 -169 -169	-85 419 -350 -36 -160 -167 -118.5 -128.5 -128.5 -149.5 -169 -191
	ence		-5	-51.5	-294		-17	-62	-142	9-	-11	17	-259	-180.5	-190.5	-178.5			89	-171	-22	-166			149	-166
Otto			11118	0	17		74	125	-	0	20	0	0	0	0	1		2	2	0	2	2		52	0	0
Sys PLT			411	168	380		217	206	206		171		182	176.5	176.5	176.5		279.5	430		430	430		428		
Sys ALT			229	112.5	300		199	174	149	130	125	125	260	192.5	192.5	192.5			222	266	266	266			95	169
DAD			z	z	Y		z	z	Y	z	z	z	z	Y	Y	Y		z	z	z	z	z		Z	z	Y
CLIN			-	5001AA	_		-	1	1	1	0001AA	_	0101AA	2	_	9		0001AA	0001AA	0001AA	0001AA	0001AA		0001AA	0001AA	1
Actual PLT			326	587	30		162	168	46		148		15	58	48	27		341	373		261	239		407		
Actual ALT			224	19	9		182	112	7	124	114	142	1	12	2	14		220	290	95	244	100		183	244	3
Receipt date			1997304	1999212	1999155		1996139	1996192	1996068	0	1999183	0	1999110	1999180	1999180	1999180		1992231	1994040	0	1999076	1999085		1999112	0	0
Award date		998	1996345	1997356	1999126	234	1995343	1996025	1996023	1998183	1999036	1999148	1999096	1999123	1999133	1999154	084	1991256	1993033	1995252	1998181	1998212	981	1998071	1998349	1999106
Recomm buy date		2840011984866	1996122	1997296	1999121	2995012007234	1995162	1995279	1996017	1998060	1998288	1999007	1999096	1999112	1999132	1999141	2995013242084	1991037	1992110	1995158	1997303	1998113	3110011474486	1997254	1998106	1999104

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Sample Data

Recomm	Recomm Award date	Receint	Actual	Actual	CLIN	DVD	Svs ALT	Svs PLT	Otv	ALT	PLT
buy date		date	ALT	PLT				•	,	Differ-	Differ-
										ence	ence
5365012180912	1912										
1992072	1992213	1992338	142	126		z	131	312	45	11	-186
1998193	1998203	1999022	11	185	-	z	138	123	4	-127	62
1998218	1999037	1999134	185	86	1	Z	138	147	100	47	-49
5305013196514	5514										
1994249	1994279	1994311	31		10	Y	68.5		54	-37.5	
1994280	1994298	1994332	19	35	1	Y	68.5	176.5	52	-49.5	-141.5
1995197	1995341	1997052	145	443	1	N	137	353	10460	8	06
1995295	1995341	1997241	47	632	1	N	126	353	12022	-79	279
1995338	1996018	1996179	46	162	1	Y	126	250	263	08-	88-
1995353	1996019	1996180	32	162	-	Y	126	250	593	-94	88-
1996072	1996085	1996102	14	18	2	z	115	301.5	236	-101	-283.5
1996072	1996085	1996115	14	31	1	Ā	126	301.5	94	-112	-270.5
1996095	1996242	1997154	148	.279	1	N	118.5	233	24150	29.5	46
1997051	1997176	1998232	126	422	1	Z	122	216	2000	4	206
1998113	1999050	0	303		1	z	122		0	181	
1998302	1999046	0	110		1	N	122		0	-12	
1999007	1999046	0	40			N	122		0	-82	
1999125	1999128	1999147	4	20	2	Y	122	236	06	-118	-216
1999128	1999133	1999165	9	33	5	Y	122	236	0	-116	-203
1999128	1999133	1999167		35	15	Y		236	54		-201
1999130	1999133	1999165	4		1	Y	122		159	-118	
1999134	1999139	1999187	9	49	3	Y	122	236	200	-116	-187
1999139	1999140	0	2		1	Y	122		0	-120	
1999140	1999144	0	5		2	Y	122		0	-117	

Sample Data (continued)

PLT 25 3 N 122 236 0 -121 26 1 Y 122 236 54 -118 23 1 Y 122 236 54 -118 23 1 Y 122 236 54 -119 13 1 Y 122 236 54 -119 13 1 Y 122 236 67 -119 339 1 N 45 312 63 67 292 1 N 45 288.5 100 18 97 1 N 50.5 265 100 4.5 156 1 N 50.5 265 0.5 256 1 N 52.5 219.5 500 -17 156 1 N 52.5 219.5 500 15.5 349 1 N 44.5 151.5 600 -35 349 1 N 40 114.5 1425 -33 20 1 N 40 114.5 950 67 21 N 40 0 -37 21 N 40 0 -37 21 N 40 0 -37 22 N 40 0 -37 23 137 2 N 75 132 2000 -37 24 1 N 75 132 2000 66	Recomm	Recomm Award date	_	Actual	Actual	CLIN	DVD	Svs ALT	Svs PLT	Otv	ALT	PI.T
999141 1999212 1 7 3 N 122 236 0 -121 999144 1999169 4 26 1 Y 122 236 54 -118 999167 1999169 3 23 1 Y 122 236 54 -119 999167 1999169 3 23 1 Y 122 236 54 -119 999167 1999169 2 13 1 Y 122 236 54 -119 999167 1999179 2 13 1 Y 122 236 54 -119 992073 1995130 1 Y 122 236 54 -119 994040 1995134 63 292 1 N 45 288.5 100 4.5 994041 199514 63 292 1 N 45 288.5 100 -17 <t< td=""><td>buy date</td><td></td><td>date</td><td>ALT</td><td>PLT</td><td></td><td></td><td>•</td><td></td><td>;</td><td>Differ-</td><td>Differ-</td></t<>	buy date		date	ALT	PLT			•		;	Differ-	Differ-
999141 1999212 1 72 3 N 122 236 0 -121 999144 1999169 4 26 1 Y 122 236 54 -118 999147 1999169 3 23 1 Y 122 236 54 -119 999167 1999179 2 13 1 Y 122 236 54 -110 992073 1993167 45 339 1 N 45 312 67 -117 994040 1995130 15 456 1 N 45 312 67 -17 994041 1995130 55 97 1 N 45 288.5 100 4.5 994218 195714 63 256 1 N 45 288.5 100 4.5 995024 1995242 14 41 N 40 15.5 295 174	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,										ence	ence
999144 1999169 4 26 1 Y 122 236 54 -118 999147 1999169 3 23 1 Y 122 236 54 -119 999167 1999169 2 13 1 Y 122 236 54 -119 990167 1999169 2 13 1 Y 122 236 54 -119 992073 1993045 6 339 1 N 45 286 90 -117 994040 1995130 15 1 N 45 288.5 100 4.5 9940418 1995130 55 97 1 N 45 288.5 100 4.5 9940418 1995242 68 256 1 N 45 288.5 50 -17 995352 1996242 68 256 1 N 46.5 15.5 996020 1	1999141	1999141	1999212	-	72	3	Z	122	236	0	-121	-164
999147 1999169 3 23 1 Y 122 236 42 -119 999167 1999179 2 13 1 Y 122 236 54 -110 992073 1993045 6 339 1 N 123 450 90 -117 994040 1995130 112 456 1 N 45 288.5 100 18 9940418 1995134 63 292 1 N 45 288.5 100 4.5 9940418 1995130 55 97 1 N 45 288.5 100 4.5 9940418 1995134 63 29 1 N 45 288.5 100 4.5 995044 1995242 18 1 N 52.5 219.5 500 -17 996052 1996242 67 184 1 N 44.5 151.5 500 <td< td=""><td>1999141</td><td>1999144</td><td>1999169</td><td>4</td><td>56</td><td>-</td><td>Y</td><td>122</td><td>236</td><td>54</td><td>-118</td><td>-210</td></td<>	1999141	1999144	1999169	4	56	-	Y	122	236	54	-118	-210
999167 1999179 2 13 1 Y 122 236 54 -120 992073 1993045 6 339 1 N 45 312 63 67 994040 1995130 112 456 1 N 45 288.5 100 18 994218 1995144 63 292 1 N 45 288.5 100 4.5 995034 1995229 39 156 1 N 50.5 265 100 4.5 995034 1995229 39 156 1 N 50.5 265 100 4.5 995054 1995229 39 156 1 N 52.5 219.5 225 0.5 995054 199522 68 256 1 N 52.5 219.5 500 15.5 996059 1996242 67 184 1 N 52.5 174 1000 14.5 996059 1996242 67 184 1 N 44.5 151.5 600 -35 996059 1996242 41 349 1 N 44.5 151.5 500 -39.5 996059 1996242 41 349 1 N 40 114.5 1425 -33 997059 1998054 107 20 1 N 40 0 114.5 950 67 998012 0 82 2 N 40 0 14.5 998014 0 3 1 N 40 0 114.5 950 67 998015 1999187 38 137 2 N 75 132 2000 -37 999145 0 45 N 75 172 2 000 66	1999145	1999147	1999169	3	23	1	Y	122	236	42	-119	-213
992073 1993045 6 339 1 N 123 450 90 -117 994040 1995130 112 456 1 N 45 312 63 67 994040 1995130 112 456 1 N 45 288.5 100 18 995034 1995130 55 97 1 N 50.5 265 100 4.5 995034 1995229 39 156 1 N 50.5 288.5 500 -17 995050 199522 53 198 1 N 52.5 219.5 225 0.5 99505 1996242 68 256 1 N 52.5 219.5 500 15.5 99505 1996242 67 184 1 N 52.5 174 1000 14.5 99505 1996242 67 184 1 N 49 151.5 600 -35 99605 1996242 14 41 1 N 40 129 950 1 99705 1998042 11 349 1 N 40 114.5 1425 -33 99705 199805 107 20 1 N 40 0 114.5 950 67 99801	1999166	1999167	1999179	2	13	I	Υ	122	236	54	-120	-223
992073 1993045 6 339 1 N 123 450 90 -117 994040 1995130 112 456 1 N 45 312 63 67 994040 1995130 112 456 1 N 45 288.5 100 4.5 994218 1995130 55 97 1 N 45 288.5 100 4.5 995034 1995130 55 97 1 N 50.5 265 100 4.5 99504 1995229 39 156 1 N 52.5 219.5 500 -17 995165 1996242 68 256 1 N 49 151.5 600 -35 996050 1996242 14 1 N 44.5 151.5 500 14.5 996050 1996242 14 1 N 44.5 151.5 500 -39.5 </td <td>530501344</td> <td>2126</td> <td></td>	530501344	2126										
994040 1995130 112 456 1 N 45 288.5 63 67 994218 1995144 63 292 1 N 45 288.5 100 18 995034 1995130 55 97 1 N 50.5 265 100 4.5 995044 1995229 39 156 1 N 56 288.5 500 -17 995165 1996242 68 256 1 N 52.5 219.5 225 0.5 996050 1996242 67 184 1 N 49 151.5 600 -35 996050 1996242 14 41 1 N 44.5 151.5 500 14.5 996050 1996242 14 41 1 N 44.5 151.5 500 -39.5 996319 1996242 14 41 1 N 44.5 151.5	1992068	1992073	1993045	9	339	_	z	123	450	96	-117	-1111
994218 1995144 63 292 1 N 45 288.5 100 18 995034 1995130 55 97 1 N 50.5 268.5 100 4.5 995034 1995130 55 97 1 N 50.5 268.5 100 4.5 995044 1995229 39 156 1 N 50.5 288.5 500 -17 995165 1996242 68 256 1 N 52.5 219.5 225 0.5 996059 1996242 67 184 1 N 49 151.5 500 -15.5 996059 1996242 14 41 N 44.5 151.5 500 -3.5 996319 1996242 41 349 1 N 44.5 151.5 500 -37 997059 1998044 7 309 1 N 40 114.5 95 <td>1993294</td> <td>1994040</td> <td>1995130</td> <td>112</td> <td>456</td> <td>-</td> <td>z</td> <td>45</td> <td>312</td> <td>63</td> <td>19</td> <td>144</td>	1993294	1994040	1995130	112	456	-	z	45	312	63	19	144
995034 1995130 55 97 1 N 50.5 265 100 4.5 995074 1995229 39 156 1 N 56.5 288.5 500 -17 995165 1995362 53 198 1 N 52.5 219.5 225 0.5 996059 1996242 68 256 1 N 52.5 219.5 500 -15.5 996059 1996242 67 184 1 N 49 151.5 600 -35 996050 1996242 14 41 1 N 44.5 151.5 500 -35 996319 1996049 7 309 1 N 40 114.5 1425 -33 997059 1998049 7 309 1 N 40 114.5 950 67 988034 0 162 1 N 40 114.5 950	1994156	1994218	1995144	63	292	_	z	45	288.5	100	18	3.5
995074 1995229 39 156 1 N 56 288.5 500 -17 995165 1995362 53 198 1 N 52.5 219.5 225 0.5 995165 1996242 68 256 1 N 52.5 219.5 500 15.5 996059 1996242 67 184 1 N 49 151.5 600 -35 996050 1996242 14 41 1 N 49 151.5 600 -35 99619 1996242 41 349 1 N 44.5 151.5 500 -39.5 99610 1996042 41 349 1 N 40 129 950 1 99705 1998049 7 309 1 N 40 114.5 950 67 99805 1 N 40 114.5 950 12 9991	1994345	1995034	1995130	55	16	-	Z	50.5	265	100	4.5	-168
995165 199362 53 198 1 N 52.5 219.5 225 0.5 995352 1996242 68 256 1 N 52.5 219.5 500 15.5 996352 1996242 67 184 1 N 49 151.5 600 -35 996319 1996242 14 41 1 N 49 151.5 600 -35.5 996319 1996242 14 41 1 N 44.5 151.5 600 -35.5 996319 1997274 5 32.2 1 N 40 129 950 1 997059 1998049 7 309 1 N 40 114.5 950 67 998024 0 3 1 N 40 0 42 998051 1999187 38 137 2 N 40 0 0 -37	1995036	1995074	1995229	39	156	-	z	56	288.5	500	-17	-132.5
995352 1996242 68 256 1 N 52.5 219.5 500 15.5 996059 1996242 67 184 1 N 49 151.5 500 -35 996302 1996242 14 41 1 N 49 151.5 600 -35 996319 1997274 5 322 1 N 40 151.5 500 -39.5 997059 1998042 41 349 1 N 40 129 950 1 997106 1998049 7 309 1 N 40 114.5 1425 -33 998012 0 82 2 N 40 114.5 950 67 998024 0 3 1 N 40 0 -37 998056 162 1 N 40 0 0 -37 999145 0 45 1 <td>1995113</td> <td>1995165</td> <td>1995362</td> <td>53</td> <td>861</td> <td>1</td> <td>z</td> <td>52.5</td> <td>219.5</td> <td>225</td> <td>0.5</td> <td>-21.5</td>	1995113	1995165	1995362	53	861	1	z	52.5	219.5	225	0.5	-21.5
996059 1996242 67 184 1 N 52.5 174 1000 14.5 996202 1996242 14 41 1 N 49 151.5 600 -35.5 996319 1996242 41 349 1 N 40 151.5 500 -39.5 997059 1998042 41 349 1 N 40 129 950 1 997106 1998049 7 309 1 N 40 114.5 1425 -33 998037 1998056 107 20 1 N 40 114.5 950 67 998037 1998056 107 20 1 N 40 114.5 950 67 998051 1999187 38 137 2 N 75 132 2000 -30 999145 0 45 1 N 75 172.5 2000 -30	1995285	1995352	1996242	89	256	1	z	52.5	219.5	500	15.5	36.5
996202 1996242 14 41 1 N 49 151.5 600 -35 996319 1997274 5 322 1 N 44.5 151.5 500 -39.5 997106 1998042 41 349 1 N 40 129 950 1 997106 1998049 7 309 1 N 40 114.5 1425 -33 998012 0 82 2 N 40 114.5 950 67 998024 0 3 1 N 40 114.5 950 67 998054 0 162 1 N 40 0 -37 999051 1999187 38 137 2 N 75 132 2000 -30 999145 0 45 1 N 75 172.5 2000 -30 95220 1996012 161 158	1995358	1996059	1996242	<i>L</i> 9	184	1	z	52.5	174	1000	14.5	10
996319 1997274 5 322 1 N 44.5 151.5 500 -39.5 997059 1998042 41 349 1 N 40 129 950 1 997106 1998049 7 309 1 N 40 114.5 1425 -33 998012 0 82 2 N 40 114.5 950 67 998037 1998056 107 20 1 N 40 114.5 950 67 998024 0 3 1 N 40 0 -37 998358 0 162 1 N 40 0 -37 9995145 0 45 1 N 75 132 2000 -37 995220 1996012 161 158 1 N 95 172.5 2000 -67	1996189	1996202	1996242	14	41	-	z	49	151.5	009	-35	-110.5
997059 1998042 41 349 1 N 40 129 950 1 997106 1998049 7 309 1 N 40 114.5 1425 -33 998012 0 82 2 N 40 0 42 998037 1998056 107 20 1 N 40 114.5 950 67 998054 0 3 1 N 40 0 -37 998358 0 162 1 N 40 0 122 999051 1999187 38 137 2 N 75 132 2000 -37 99145 0 45 1 N 75 132 0 -30 95220 1996012 161 158 1 N 95 172.5 2000 66	1996315	1996319	1997274	5	322		z	44.5	151.5	500	-39.5	170.5
997106 1998049 7 309 1 N 40 114.5 1425 -33 98012 0 82 2 N 40 0 42 998037 1998056 107 20 1 N 40 114.5 950 67 998054 0 3 1 N 40 0 -37 998358 0 162 1 N 40 0 122 999051 1999187 38 137 2 N 75 132 2000 -37 99145 0 45 1 N 75 0 -30 -30 95220 1996012 161 158 1 N 95 172.5 2000 66	1997019	1997059	1998042	41	349	-	z	40	129	950	-	220
98012 0 82 2 N 40 0 42 998037 1998056 107 20 1 N 40 114.5 950 67 998024 0 3 1 N 40 0 -37 998358 0 162 1 N 40 0 122 999051 1999187 38 137 2 N 75 132 2000 -37 99145 0 45 1 N 75 0 -30 -30 95220 1996012 161 158 1 N 95 172.5 2000 66	1997100	1997106	1998049	7	309		z	40	114.5	1425	-33	194.5
998037 1998056 107 20 1 N 40 114.5 950 67 998024 0 3 1 N 40 0 -37 998358 0 162 1 N 40 0 122 999051 1999187 38 137 2 N 75 132 2000 -37 99145 0 45 1 N 75 0 -30 -30 95220 1996012 161 158 1 N 95 172.5 2000 66	1997296	1998012	0	82		2	Z	40		0	42	
98024 0 3 1 N 40 0 -37 98358 0 162 1 N 40 0 122 99051 1999187 38 137 2 N 75 132 2000 -37 99145 0 45 1 N 75 0 -30 95220 1996012 161 158 1 N 95 172.5 2000 66	1997296	1998037	1998056	107	20	-	z	40	114.5	950	29	-94.5
998358 0 162 1 N 40 0 122 99051 1999187 38 137 2 N 75 132 2000 -37 99145 0 45 1 N 75 0 -30 95220 1996012 161 158 1 N 95 1725 2000 66	1998022	1998024	0	3		-	Z	40		0	-37	
999051 1999187 38 137 2 N 75 132 2000 -37 99145 0 45 1 N 75 0 -30 95220 1996012 161 158 1 N 95 172.5 2000 66	1998197	1998358	0	162		-	z	40		0	122	
99145 0 45 1 N 75 0 -30 95220 1996012 161 158 1 N 95 172.5 2000 66	1999014	1999051	1999187	38	137	2	Z	75	132	2000	-37	5
95220 1996012 161 158 1 N 95 172.5 2000 66	1999101	1999145	0	45		_	Z	75		0	-30	·
1995220 1996012 161 158 1 N 95 172.5 2000 66	5306013128	1962										
	1995060	1995220	1996012	191	158	-	Z	95	172.5	2000	99	-145

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PLT	Differ-	ence	-18.5	94	-53	5	-130		-141	99	-61		-61		275	-218	-188	-188	-226				-211	-208		162.5	-201.5
ALT	Differ-	ence	66.5	-42.5	-25.5	0	218	247	-38	-120	61		51	-1111	-22	-120	-100	-132	-124	-125	66-	-118	-124	-125	-130	-45.5	-103.5
Oty			20000	1000	9400	24300	5225	0	2000	19822	11732		1430	0	1045	20	20	30	20	20	0	0	20	6	0	1900	20
Sys PLT			172.5	202	143	128	180		180	180	85		272		247	247	222	222	247				247	247		235.5	235.5
Sys ALT			122.5	122.5	122.5	40	40	40	160	160	160		112	137	137	137	137	162	137	137	137	137	137	137	137	116.5	116.5
DVD			z	Y	Z	z	z	z	z	Z	z		z	Y	z	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	z	Y
CLIN			_	-	2	1	0001AB		5	2	2		1	3	-	5	3	1	3	4	1	1	4	1	2	_	_
Actual	PLT		154	296	90	133	50		39	246	24		211		522	56	34	34	21				36	39		398	34
Actual	ALT		189	80	62	40	258	287	122	40	221		163	26	115	17	37	30	13	12	38	19	13	12	7	71	13
Receipt	date		1996089	1996124	1996171	1997267	1998149	0	1998258	1999147	1999127		1991074	0	1992128	1991004	1991063	1991063	1991070	1991070	0	0	1991119	1991126	0	1992196	1991155
Award date			1995301	1995194	1996082	1997135	1998100	1998220	1998220	1998267	1999104	341	1990229	1990239	1990337	1990341	1991030	1991030	1991050	1991050	1991088	1991084	1991084	1991088	1991084	1991164	1991122
Recomm /	buy date		1995113	1995115	1995351	1997096	1997208	1997299	1998099	1998228	1998249	5315012383341	1990061	1990214	1990223	1990325	1990359	1991001	1991038	1991039	1991051	1991066	1991072	1991077	1991078	1991094	1991110

Sample Data (continued)

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PI.T	Differ-	ence	-215.5	-207.5	107.5	-228	-221.5			-237.5			-270.5		-194.5	-189.5			-93.5	-196.5	-191.5	-134.5	-164.5	-186.5		-100.5	619
ALT	Differ-	ence	-101.5	-99.5	-54.5	-62	-97.5	-48	-49	-54	181	100	-55	80	-56	-64.5	-69.5	-70.5	-22.5	-50.5	-51.5	4.5	-73.5	-46.5	-75.5	-43.5	-21
Oftv	Ç		20	3	1400	-	20	20	20	20	0	0	20	0	11	9	20	20	11899	20	17	4753	-	18	0	4200	3700
Svs PLT			235.5	235.5	235.5	249	235.5			288.5			288.5		210.5	210.5			210.5	210.5	210.5	210.5	210.5	210.5		210.5	93
Svs ALT	•		116.5	116.5	116.5	71	116.5	71	71	71	71	71	71	71	71	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	88
DVD			Y	Y	z	Y	Y	Y	Y	Y	z	z	Y	z	Y	Y	Y	Y	z	Y	Y	z	Y	Y	Y	z	z
CLIN			9	9	-	-	3	2	-	3	2	_	3	1	_	-	3	4	1	-		-	2	1	2	-	1
Actual	PLT		20	28	343	21	14			51			18		16	. 21			117	14	61	92	46	24		110	712
Actual	ALT		15	17	62	6	19	23	22	17	252	171	16	151	15	15	10	6	57	29	28	84	9	33	4	36	29
Receipt	date		1991155	1991192	1992198	1992065	1992086	1992171	1992171	1992171	0	0	1992216	0	1993118	1993132	1993132	1993132	1993287	1993159	1993176	1994006	1993267	1993316	0	1994090	1996102
Award date			1991136	1991165	1991221	1992045	1992073	1992121	1992121	1992121	1992358	1992353	1992199	1993090	1993103	1993112	1993112	1993112	1993171	1993146	1993158	1993296	1993222	1993293	1993301		1994121
Recomm	buy date		1991122	1991149	1991160	1992037	1992055	1992099	1992100	1992105	1992107	1992183	1992184	1992306	1993089	1993098	1993103	1993104	1993115	1993118	1993131	1993213	1993217	1993261	1993298	1993311	1994055

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PLT	Differ-	ence	6-	-5	5	139	43				-28	-39		115	15	06-	63	42			-75	<i>5L-</i>		-212	2.5	-259	142.5
ALT	Differ-	ence	-48	103	39	-50	9/-	19	-2	16	-48	-1111		-100	-49.5	-139	20	-35	56	-38	40	-24			1	-249	-142
Qty			4300	6405	8175	10400	3000	6825	0	0	0	0		1787	3000	51	2000	2180	0	0	2590	2000		34	29	11	192
Sys PLT			96	88	85	82	06				133	122		119	116	113	129	145			153	153		360	257.5	276	257.5
Sys ALT			08	72	45	133	133	133	101	101	116	120		151	147.5	144	134	134	8/	28	98	20			270	270	270
DVD			z	z	z	z	z	z	Z	z	Z	z		z	z	Ā	z	z	z	z	Z	z		z	z	Y	z
CLIN			-	1	-	-		1	1	1	-	1		2	1	2	_	1	7	I	1	2		-	-	-	_
Actual	PLT		87	83	90	221	133				105	83		234	131	23	192	187			28	28		148	260	17	400
Actual	ALT		32	175	84	83	57	194	66	117	89	6		51	86	5	204	66	104	40	126	46		271	271	21	128
Receipt	date		1995069	1996144	1996242	1998033	1998097	0	0	0	1999146	1999209		1996185	1996220	1996072	1997130	1997228	0	0	1999146	1999174		1991275	1995047	1994160	1995349
Award date			1994348	1996062	1996153	1997178	1997330	1998180	1998280	1999011	1999042	1999127	890	1995317	1996090	1996050	1996305	1997042	1998174	1998211	1999069	1999097	442	1991128	1994153	1994144	1994315
Recomm			1994317	1995253	1996070	1997096	1997274	1997352	1998182	1998260	1998340	1999119	5315012720068	1995267	1995358	1996046	1996102	1996310	1998071	1998172	1998309	1999052	5340013238442	1990223	1993248	1994124	1994188

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PLT	Differ-	ence	-242.5		-227.5	-245.5	398	-215	-165	-219	-153	9-	-24.5	29.5	-50.5	-77.5	×,	-97.5	-51.5		15.5	20.5	-1.5	63	-30	-54	-51
ALT	Differ-	ence	-245	-246	-250	-245	2	-259	-148	-207	-119	-165	-146		-50	-82	-20	9/-	108	43	-23	-16	-19	33	11	48	
Oty	•		1	1	3	10	504	-	120	10	225	302	250	216	267	300	210	300	200	0	350	234	100	300	195	100	100
Sys PLT			257.5		257.5	257.5	245	239	245	245	251	245	175.5	175.5	175.5	175.5	100	175.5	83.5		83.5	83.5	83.5	93	72	69	69
Sys ALT			270	270	270	270	270	270	212	212	154	212	212		26	- 64	26	26	40	62	41	41	41	42	42	53	
DVD			Y	Y	Y	Y	z	Y	z	Y	z	z	Y	Y	z	z	Y	z	z	Y	z	z	z	z	z	z	Y
CLIN			3		4	-	1	-	0001AC	1	1	0001AB	0001AA	0001AB	_	_	0001AA	1	0001AA	_		-	0001AC	0001AC	1	0002AC	0001AA
Actual	PLT		15		30	12	643	24	80	26	86	239	151	205	125	86	92	78	32		66	104	82	156	42	15	18
Actual	ALT		25	24	20	25	272	11	64	5	35	47	99		47	15	11	21	148	140	18	25	22	75	119	101	
Receipt	date		1994227	1994227	1994242	1994297	1997113	1995195	1995311	1995223	1996145	1996326	1996281	1996335	1996353	1997043	1997127	1997064	1997197	0	1997281	1997309	1997303	1998289	1998321	1999022	1999025
Award date			1994213	1994213	1994213	1994286	1995202	1995172	1995232	1995198	1996048	1996088	1996131	1996131	1996229	1996312	1997036	1996353	1997166	1997222	1997183	1997206	1997222	1998134	1998280	1999008	1999008
1_	buy date		1994189	1994190	1994194	1994262	1994296	1995162	1995169	1995194	1996014	1996042	1996066	1996066	1996183	1996298	1996326	1996333	1997019	1997083	1997166	1997182	1997201	1998060	1998162	1998273	1998273

	PLT	Differ-	ence	9-	29	-35	-26
	ALT	Differ-	ence			-42	-53.5
-	Qty			422	314	350	300
	DVD Sys ALT Sys PLT			69	69	51	09
	Sys ALT					74	63.5
	DVD			Z	Ā	Z	Z
	CLIN			0002AD	0001AB	0001AA	0001AB
	Actual	PLT		63	86	16	34
	Actual	ALT				32	10
	Receipt	date		1999070	1999105	1999175	1999203
chilips and (commend)	Award date			1999008	1999008	1999160	1999170
man and in	Recomm	buy date		1998273	1998273	1999129	1999161

					Non-problem Parts	em Parts					
1680012138558	8558										
1990238	1991039	1991265	167	227	3	z	113	259	175	54	-32
1990350	1991039	1993170	55	863	3	z	113	259	805	-58	604
1992198	1992327	1993324	130	364	2	z	113	259	417	17	105
1993057	1993063	1993351	7	289	-	Y	89	365	2	-61	-26
1993090	1993103	1993328	14	226	4	Y	90.5	347.5	1	-76.5	-121.5
1993096	1993103	1993328	∞		3	Y	89		5	09-	
1993097	1993103	1993328	7		2	Y	89		-	-61	
1994006	1994119	1994278	114	160	3	z	89	330	225	46	-170
1995239	1995335	1996209	62	240	_	z	89	301	176	29	-61
1996214	1996325	1997077	112	119	1	z	89	206	150	44	-87
1996319	1997237	1998338	285	467	1	z	77.5	223	30	207.5	244
1997261	1997309	1998125	49	182	-	z	87	186.5	390	-38	-4.5
1998244	1999092	0	214			z	106		0	108	
2840011984854	4854										
1997159	1998135	1999177	342	408	-	z		304	255		104
2840013224756	4756										
1998315	1999043	0	94		0001AA	z	177		0	-83	
1999066	1999113	0	48		-	z	177		0	-129	

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T Id	Differ-	ence		-49	-34.5	36	-176	27	-176	-115	-163	-40	169.5				-237	56	156	5	133	42	-233		79	-84.5	-137
7 I T	Differ-	ence		-80	-118.5	-15	-128	-128	-161	-162	-178	113	-31.5	324	-219		177	71	-76	-90	211	-138	-168		-150	-97.5	22.5
) C	<u> </u>			325	141	500	2	109	-	-	2	150	150	0	0		49	50	63	50	40	20	0		40000	2997	38000
Sve DI T	232121			240	225.5	211	198	198	198	198	198	168	176.5				365	122	152	159	166	166	277		06	132.5	175
Sve AIT	177726			250	215.5	181	181	181	181	181	181	181	120.5	09	293		06	141	141	141	141	141	180		210	139.5	134.5
nvn	1			z	z	z	Y	z	Y	Y	Y	z	z	z	z		z	z	z	z	z	z	z		z	Y	z
CLIN				0001AA	-	0001AA	4	-	2	1	-	0001AA	5001AB	0001AA	5001AA		2	0001AA	9	5001AA	1	0003AB	-		2	-	2
Actual	PLT			191	191	247	22	225	22	83	35	128	346				128	178	308	164	299	208	44		169	48	38
Actual	ALT			170	62	166	53	53	20	61	3	294	68	384	74		167	212	65	51	352	3	12		09	42	157
Receipt	date			1996058	1996118	1997094	1996295	1997155	1996295	1997036	1996362	1998155	1999051	0	0		1994299	1996144	1997030	1997036	1998160	1998069	1999190		1991268	1991165	1992046
Award date			352	1995233	1995293	1996214	1996274	1996297	1996274	1996320	1996328	1998028	1998071	1999085	1999139	0.0	1994172					1997227	1999147	41	1991100	1991118	1992009
Recomm Award date			2925011909352	1995064	1995197	1996049	1996222	1996245	1996255	1996302	1996326	1997100	1997348	1998067	1999066	6685011730502	1994006	1995121	1996025	1996189	1996242	1997225	1999136	4010009290041	1991041	1991077	1991218

L	er-	ခင္ပ	5	.5	.5	6	_	0	3	0	2	5.	0		∞		7.5	9.5		4.5	3.5		3.5	1.5			210 6
PLT	Differ-	ence	-6.5	33.5	36.5	119	-61	9	-63	-20	45	-49.5	-20		-58		317.5	-219.5		-204.5	-213.5		-213.5	-211.5			
ALT	Differ-	ence	-31	22.5	-18.5	33	4-	3	149	25	17	3	12			-32	-17.5	-70.5	-72.5	-72.5	-58.5	-65.5	-66.5	-45.5	-47.5	-50.5	3
Qty			20000	30000	18000	80000	105000	100000	75000	72000	62000	61000	170000		2100	0	1000	75	125	4	24	24	2	6	24	24	ļ
Sys PLT			132.5	146.5	146.5	118	162	150	137	123	109	105.5	94		250		241.5	241.5		241.5	241.5		241.5	241.5			
Sys ALT			59	49.5	49.5	40	40	40	40	40	80	120	116			94	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	200
DVD			z	z	z	z	z	z	z	z	z	z	z		z	z	z	Y	Y	Y	Y	Y	Y	Y	Y	Y	
CLIN			0021AA	0021AA	0021AB	0021AA	0021AA	0021AA	2	-	1	2	1		2	1	2	1	2	3	1	1	1	-	2	2	,
Actual	PLT		126	180	183	237	101	210	74	103	154	99	74		192		559	22		37	28		28	30			9
Actual	ALT		28	72	31	73	36	43	189	65	26	123	128		168	62	62	6	7	7	21	14	13	34	32	29	3
Receipt	date		1992182	1993096	1993096	1994095	1994140	1995068	1996161	1996299	1997233	1997364	1998316		1990272	0	1992022	1990193	1990193	1990213	1990227	1990227	1990233	1990262	1990262	1990262	00000
Award date			1992057	1992283	1992280	1993224	1994040	1994224	1996088	1996197	1997080	1997309	1998243	700	1990081	1990117	1990194	1990172	1990172	1990177	1990200	1990200	1990206	1990233	1990233	1990233	100000
Recomm Award date	buy date		1992030	1992212	1992250	1993152	1994005	1994182	1995265	1996133	1996350	1997187	1998116	5365012137700	1989279	1990056	1990133	1990164	1990166	1990171	1990180	1990187	1990194	1990200	1990202	1990205	

PLT	Differ-	ence	-210.5		-211.5			-213.5											∞	-45.5	-82.5	-155.5	31.5	-139.5	-151.5	-129.5	-134.5
ALT	Differ-	ence	-65.5	-66.5	-66.5	-67.5	-71.5	-64.5	-63.5	-65.5	-66.5	15.5	-66.5	-60.5	-62.5	-63.5	-70.5	-72.5	11.5	41	10.5	-63.5	118.5	-66.5	-62.5	6.5	-70.5
Oty			1	4	3	12	24		0	0	0	0	0	0	0	0	0	0	1640	3418	4000	24	7035	23	24	14	24
Sys PLT			241.5		241.5			241.5											233	170.5	170.5	170.5	170.5	170.5	170.5	170.5	170.5
Sys ALT			79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	79.5	65	80.5	80.5	80.5	80.5	80.5	80.5	80.5
DVD			Ā	Y	Y	Y	Y	Y	Y	Y	Y	z	Y	Y	Y	Y	Y	Y	z	z	z	Y	z	Y	Y	Ÿ	Y
CLIN			3	9	1	4	9	2	2	4	5	_	2	2	3		_	2	3	1	0001AB	-	-	5	2	4	5
Actual	PLT		31		30			28											241	125	88	15	202	31	19	41	36
Actual	ALT		14	13	13	12	∞	15	16	14	13	95	13	19	17	16	6	7	91	106	91	17	199	14	18	87	10
Receipt	date		1990262	1990262	1990262	1990262	1990262	1990269	0	0	0	0	0	0	0	0	0	0	1991273	1991256	1991271	1991126	1992184	1991214	1991214	1991310	1991241
Award date			1990232	1990232	1990233	1990233	1990233	1990242	1990249	1990249	1990249	1990332	1990254	1990267	1990267	1990270	1990269	1990269	1991033	1991132	1991184	1991112	1991348	1991184	1991196	1991270	1991206
Recomm	buy date		1990219	1990220	1990221	1990222	1990226	1990228	1990234	1990236	1990237	1990238	1990242	1990249	1990251	1990255	1990261	1990263	1990308	1991027	1991094	1991096	1991150	1991171	1991179	1991184	1991197

	PLT.	Differ-	150 5	-138.3	-140.5	-154.5	-157.5	-145.5	-152.5		10.5	-3					-107	-298	-81	68-	-26	-234.5		-219	<i>L9</i> -	98-	9	14
	ALT	Differ-	STILL STATE	1	-67.5	-61.5	-66.5	-70.5	-66.5	-48	20.5	9	-34	18	-21			-65	215	-20	1	06-		149	-187	-191	23	-54
	Oty Cty		2	77	24	24	24	14	24	0	1565	1710	0	0	0		56	1	31	42	23	1		135	1	41	22	110
	Sys PLT		1 000	170.5	170.5	170.5	170.5	170.5	170.5		111.5	121					360	323	263	250	263	256.5	4	270	143	143	143	143
	Sys ALT		1 00	80.5	80.5	80.5	80.5	80.5	80.5	76	82.5	73	8/	89	89			95	95	95	95	95		95	194	194	147	147
	DVD		ļ	Y	Y	Ā	Ā	Y	Y	z	z	z	Z	z	z		z	Y	z	z	z	Ā		z	Y	Y	z	z
	CLIN			-	2	1	-	-	2	-	-	1		1	-		1	_	_	-	-			-	_	-	2	-
	Actual	PLT	,	12	30	16	13	25	18		122	118					253	25	182	161	237	22		51	9/	57	149	157
	Actual	ALT		6	13	19	14	10	14	44	103	42	44	98	47		265	30	310	75	96	5		244	7	3	170	93
	Receipt	date		1991218	1991241	1991239	1991239	1991259	1991283	0	1997036	1998049	0	0	0		1992009	1991259	1998099	1998189	1998356	1998056		1991362	1996064	1996166	1997063	1997071
(continued)	Award date			1991207	1991212	1991224	1991227	1991235	1991266	1996138	1996281	1997297	1998009	1998299	1999056	790	1991122	1991235	1997283	1998029	1998120	1998035	794	1991312	1995354	1996110	1996281	1996281
Sample Data (continued)	Recomm	buy date		1991199	1991200	1991206	1991214	1991226	1991253	1996095	1996179	1997219	1997331	1998214	1999010	5365013232790	1990223	1991206	1996340	1997320	1998025	1998031	5365013232794	1991069	1995348	1996108	1996112	1996189

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Sample Dat	Sample Data (continued)										
Recomm	Award date	Receipt	Actual	Actual	CLIN	DVD	Sys ALT	Sys PLT	Qty	ALT	PLT
buy date		date	ALT	PLT						Differ-	Differ-
100001	1007166	1002102	148	203		Z	118	200	100	30	193
1997601	100111	2016001	000	200	-		127	202	100	171	212
1993185	1994117	1994200	967	84	1	Z	13/	167	IM	101	C17-
1994005	1994117	1994200	113		2	Z	137		77	-24	
1995244	1995278	5119661	35	203	1	Z	239	162	174	-204	41
1997278	1998016	1998086	104	71	1	Z	94	172	298	10	-101
5310011774992	4992										
1996091	1996138	1996291	48	154		z	129	136	19440	-81	18
1996109	1996291	1997037	183	113	0001AD	z	96.5	109.5	15000	86.5	3.5
1996142	1996159	1996169	18	11	1	Y	96.5	109.5	89	-78.5	-98.5
1996158	1996173	1996258	16	98	-	z	96.5	109.5	2100	-80.5	-23.5
1996221	1996262	1996268	42	7	2	z	96.5	109.5	2393	-54.5	-102.5
1996221	1996272	1996346	52	75	1	Z	96.5	109.5	4441	-44.5	-34.5
1996350	1997231	1997331	248	101	I	Z	96.5	83	61770	151.5	18
1997331	1998222	1999013	257	151 ·	3	Z	64	83	16648	193	74
1998029	1998222	1999013	194		2	Z	64		15000	130	
1998183	1998189	1998219	L	31	0001AA	Z	64	83	7500	-57	-52
1998225	1998322	1999005	86	46	0001AB	Z	64	83	2553	34	-34
1999017	1999085	1999198	69	114	-	z	45	68.5	33000	24	45.5
1999049	1999068	1999080	20	13	1	Z	54.5	54	19000	-34.5	-41
5315011775964	5964										
1995288	1996241	1612661	319	317	1	z	95	82	0009	224	235
1996242	1996356	0	115		1	N	144		0	-29	
1997047	1997100	1997218	54	119	1	Z	197	233.5	8400	-143	-114.5
1997056	1997063	1997083	8	21	9	Ā	170.5	265	18	-162.5	-244
1997056	1997063	1997091		29	4	Y		265	20		-236

Sample Data (continued)

[-	Ł	<i>a</i> .		Т	Т	Т	Т	T	T	1	Т	Т	T	T	Т	$\overline{}$	<u> </u>	1	$\overline{}$	_	_	1		$\overline{}$	_		_
PLT		ence	-107	47		32	126	-175	4-	-14.5	6-	25.5	24	-595	14	19-	-10	25	-3	1 8			89	166	3		-13
ALT	Differ-	ence	-63	<i>-76</i>	2	-12	-141.5	38.5	17	-84	-36	-84	-39	82.5	8.5	-34	37	-16	=	-46		16	29.5	35	170	1385	-106
Oty	,		6300	1650	201	1995	18	1635	2310	1900	2900	3700	3400	3900	5300	4787	5292	8403	6820	0			144473	75143		0	00899
Sys PLT			202	134		217	154	280	137	133.5	130	125.5	121	132.5	144	119	73	75	96	85			179	152			177
Sys ALT			164	121		156	151.5	151.5	147	175	167	141	115	95.5	95.5	96	75	72	64	93		114	91.5	91.5	69	91.5	216
DVD			Z	z		Z	Y	z	z	z	z	z	z	Z	z	z	z	z	z	z		Z	z	z	z	z	Z
CLIN				-		-	1	-		_	1	1	_	-	-	-	-	-	-	-			2	-	4	6	-
Actual	PLT		95	181		185	28	105	133	119	121	151	145	73	158	52	63	100	59	29			247	318			164
Actual	ALT		101	45		144	10	190	164	91	131	22	92	178	104	62	112	99	75	47		89	121	95	239	230	110
Receipt	date	, , , ,	1998114	1999140		1991060	1990227	1991177	1992171	1993015	1994053	1994138	1994246	1995054	1995251	1996214	1997315	1998085	1999041	1999210		0	1991239	1991354	0	0	1994253
Award date		100000	1998020	1998325	679	1990241	1990200	1991073	1992039	1992263	1993298	1993353	1994102	1994347	1995094	1996163			1998348	1999144	03	1990179	1990358	1991037	1991298	1991298	1994090
	buy date	1007007	1997285	1998281	5315012692679	1990098	1990191	1990249	1991241	1992173	1993168	1993297	1994027	1994170	1994356	1996102	1997142	1997296	1998274	1999098	5330000200203	1990112	1990238	1990308	1991060	1991069	1993346

Sample Data (continued)

PLT	Differ-	ence	-17	-35.5	32	-5.5	94.5	28	27	68.5	50.5	11.5	5.5	5.5	5.5	0.5	-3.5	-8.5	42.5	-37	-56	-56	-55	-17	-21	-21	
ALT	Differ-	ence	-61	88-	-50	-13	134.5	-44	-47.5	-47.5	-45.5	-47.5	-45.5	-46.5	-47.5	-46.5	-47.5	-47.5	71.5	-44	-41	-43	-43	-44	-42	-43	-43
Qty			57150	906/5	54111	73330	73175	610	99	33	57	78	48	521	09	171	169	4	100	5	4	3	382	26	93	34	138
Sys PLT			134	108.5	68	90.5	90.5	92	92	90.5	90.5	90.5	90.5	90.5	90.5	90.5	90.5	90.5	92.5	92	92	92	92	92	92	92	92
Sys ALT			144	121	86	54	50.5	47	50.5	50.5	50.5	50.5	50.5	50.5	50.5	50.5	50.5	50.5	50.5	47	47	47	47	47	47	47	47
DVD			z	z	z	z	z	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Ā	Y	Y	Y
CLIN			_	1	-	_		1	-		1	1	-	1	1	-			1	1	1	1	1	1	1	1	-
Actual	PLT		117	73	121	85	185	120	119	159	141	102	96	96	96	91	87	82	135	55	36	36	37	75	71	71	84
Actual	ALT		83	33	48	41	185	3	3	3	5	3	5	4	3	4	3	3	122	3	9	4	4	3	5	4	4
Receipt	date		1995203	1996069	1997144	1997220	1998183	1998156	1998156	1998202	1998195	1998159	1998159	1998159	1998160	1998159	1998159	1998160	1998337	1998160	1998160	1998160	1998161	1998202	1998202	1998202	1998216
Award date			1995087	1995362	1997024	1997136	1997364	1998037	1998038	1998044	1998055	1998058	1998064	1998064	1998065	1998069	1998073	1998079	1998203	1998106	1998125	1998125	1998125	1998128	1998132	1998132	1998133
Recomm	buy date		1995005	1995330	1996343	1997096	1997180	1998035	1998036	1998042	1998051	1998056	1998060	1998061	1998063	1998066	1998071	1998077	1998082	1998104	1998120	1998122	1998122	1998126	1998128	1998129	1998130

Sample Data (continued)

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PLT	Differ-	ence	4	-53	-2	4-	4	-5	-5	-7	-12	-14	-17	-32	-34	-40	-39	-40	-38	-43	-12	-13.5	-12.5	-51	-54	-54.5	-72.5
ALT	Differ-	ence	-44	-44	-44	-42	-42	-43	-44	-44	-41	-42	-43	-43	-44	-42	-42	-43	-44	-44	-43	-44	-44	-40	-41	-43	-44
Oty			06	2	29	81	585	33	295	58	75	8	52	149	29	8	245	4	50	2	16	2	25	41	3	45	49
Sys PLT			92	92	92	92	92	92	92	92	92	92	92	92	92	92	92	92	92	92	92	92.5	92.5	93	93	92.5	92.5
Sys ALT			47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47	47
DVD			Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
CLIN			1	_	_	-	-	1	-	1	-		1	1		-	1	-	-1	-	1	-	-			1	
Actual	PLT		96	39	06	88	88	87	87	85	80	28	75	09	28	. 52	53	52	54	46	08	62	08	42	39	38	20
Actual	ALT		3	3	3	5	5	4	3	3	9	5	4	4	3	5	5	4	3	3	4	3	3	7	9	4	3
Receipt	date		1998229	1998173	1998225	1998226	1998226	1998226	1998226	1998226	1998226	1998225	1998226	1998226	1998226	1998225	1998226	1998225	1998229	1998226	1998260	1998260	1998261	1998229	1998226	1998232	1998218
Award date			1998134	1998135	1998136	1998139	1998139	1998140	1998140	1998142	1998147	1998148	1998152	1998167				1998174	1998176	-				1998188	1998188	\dashv	1998199
	buy date		1998132	1998133	1998134	1998135	1998135	1998137	1998138	1998140	1998142	1998144	1998149	1998164	1998167	1998170	1998170	1998171	1998174	1998176	1998178	1998180	1998180	1998182	1998183	1998192	1998197

Sample Data (continued)

PLT	Differ-	ence	-64.5	-15.5	-64.5	-65.5	-32.5	-54.5	-58.5	61.5			-47	-161	-72	09-		-130.5	-141.5	-38.5	-145.5	-119.5	-25.5	-136.5	-132.5	-94.5
ALT	Differ-	ence	-42	-44	-44	-44	-44	-43	-44	-17	10			-129	-54	-51	-55	-130.5	-127.5	95.5	-111.5	-111.5	25.5	-119.5	-129.5	-113.5
Qty			15	33	253	6	439	25	2	59165	0		200	31	40	40	4	4	40	3845	1	40	3313	40	40	40
Sys PLT			92.5	92.5	92.5	92.5	92.5	92.5	92.5	92.5			94	188	94	94		155.5	155.5	155.5	155.5	155.5	155.5	155.5	155.5	155.5
Sys ALT			47	47	47	47	47	47	47	47	41			146	73	73	73	134.5	134.5	134.5	134.5	134.5	134.5	134.5	134.5	134.5
DVD			Y	Y	Y	Y	Y	Y	Y	z	z		Z	Y	Y	Y	Y	Υ	Y	Z	Y	Y	Y	Y	Y	Y
CLIN			-	1	-	1	1	1	1	0001AB	1		3		2	1	1	2	-	1	-	1	1	1	1	2
Actual	PLT		28	11	28	27	09	38	34	154			47	27	22	34		25	14	117	10	36	130	19	23	61
Actual	ALT		5	3	3	3	3	4	3	30	51		135	17	19	22	18	4	7	230	23	23	160	15	5	21
Receipt	date		1998230	1998279	1998231	1998231	1998265	1998246	1998244	1999042	0		1992105	1992050	1992094	1992118	1992125	1992125	1992118	1993089	1992171	1992213	1993167	1992343	1992343	1993057
Award date			1998203	1998203	1998204	1998205	1998206	1998209	1998211	1998254	1999179	378	1992059	1992024	1992073	1992085	1992101	1992101	1992105	1992339	1992162	1992178	1993038	1992325	1992321	1992363
Recomm	buy date		1998199	1998201	1998202	1998203	1998204	1998206	1998209	1998225	1999129	5330012346378	1991290	1992008	1992055	1992064	1992084	1992098	1992099	1992110	1992140	1992156	1992245	1992311	1992317	1992343

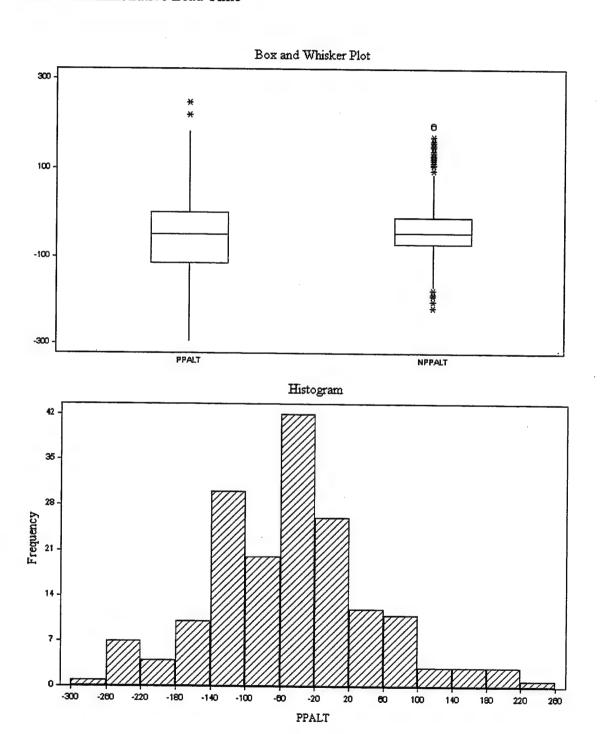
				,	_					_																	
PLT	Differ-	ence	-90.5	111-	-3.5	-136.5	-142.5			-142.5	-144.5	-97.5	-61.5	0.5	-62.5	-81.5	-20.5	-73.5	-85.5	-21.5	6	÷	-34	-25	-42	-5	14.5
ALT	Differ-	ence	-120.5	-102.5	157.5	-116.5	-98.5	-109.5	-118.5	-120.5	-117.5	-115	-91	27	-114	-116	-72	-95	-114		-27	-81	-88	-85.5	-38.5	-7	-10.5
Oty	,		40	2	8930	40	40	40	40	40	40	38	1414	5586	40	40	4975	25	40	30	5885	3925	2940	2339	2656	3300	3600
Sys PLT			155.5	123	103.5	155.5	155.5			155.5	155.5	103.5	103.5	103.5	103.5	103.5	103.5	103.5	103.5	103.5	84	88	92	91	96	58	62.5
Sys ALT			134.5	134.5	134.5	134.5	134.5	134.5	134.5	134.5	134.5	123	123	123	123	123	123	123	123		123	123	115	102.5	102.5	72	57.5
DVD			Y	Y	z	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	z	Y	Y	Y	z	Ż	z	z	z	z	z
CLIN			4	1	2	-	2	3	1	1	1	1	2	1	1	1	1	2	1	3	1	0051AA	0051AA	51	2	1	1
Actual	PLT		65	12	100	19	13			13	11	9	42	104	41	22	83	30	18	82	93	85	28	99	48	53	77
Actual	ALT		14	32	292	18	36	25	16	14	17	8	32	150	6	7	51	28	6		96	42	27	17	64	92	47
Receipt	date		1993061	1993050	1994049	1993061	1993083	1993083	1993083	1993090	1993095	1993110	1993231	1994053	1993230	1993231	1993342	1993323	1993312	1994011	1994161	1994264	1995130	1995341	1996065	1997310	1997358
Award date			1992363	1993039	1993315	1993043	1993071	1993071	1993071	1993078	1993085	1993105	1993190	1993315	1993190	1993210	1993260	1993294	1993295	1993295	1994069	1994180	1995073	1995276	1996018		1997282
Recomm	buy date		1992350	1993008	1993024	1993026	1993036	1993047	1993056	1993065	1993069	1993098	1993159	1993166	1993182	1993204	1993210	1993267	1993287	1993287	1993339	1994139	1995047	1995260	1995320	1997194	1997236

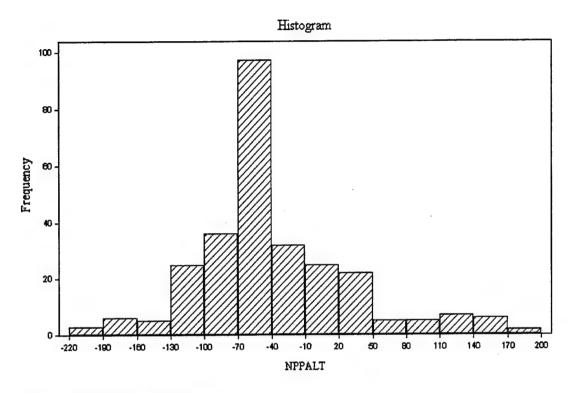
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Sample D	

Differ-	ence	5.5	-31	-2	-3	-18	0		136		-12		61	-82		26		51	-42
Differ-	ence	-38.5	-23.5	-10	6-	122	36		-19		-10			-11		-42		23	11
		3500	3000	4700	4000	6150	0		95693		35000		26444	31000		14662		10382	3129
		62.5	<i>L</i> 9	73	70	<i>L</i> 9	29		83		105		125	118		129		69	95
		57.5	57.5	43	35	34	30		28		39			43		09		19	26
		z	z	z	z	z	z		z		z		z	z		z		z	z
		1	-	-	1	1	1	:	_		1			1				-	2
PLT		89	36	99	29	46	29		219		93		186	36		155		120	53
ALT		19	34	33	26	156	99		39		29		52	32		18		42	37
date		1998009	1998058	1998161	1998218	1999063	1999169		1999007		1998272		1998317	1999006		1998266		1998276	1999161
		1997307	1998023	1998096	1998152	1999015	1999103	266	1998154	993	1998180	063	1998132	1998336	110	1998112	143	1998157	1999109
buy date		1997289	1997355	1998064	1998127	1998225	1999038	5331001660	1998116	5331001660	1998152	5331001661	1998081	1998305	5331001675	1998095	5331001675	1998116	1999073
	date ALT PLT Differ-	date ALT PLT Difference	date ALT PLT Difference 1997307 1998009 19 68 1 N 57.5 62.5 3500 -38.5	date ALT PLT Difference 1997307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 1998023 1998058 34 36 1 N 57.5 67 3000 -23.5	date ALT PLT PLT Difference 1997307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 1998023 1998058 34 36 1 N 57.5 67 3000 -23.5 1998066 1998161 33 66 1 N 43 73 4700 -10	date ALT PLT PLT Difference 1997307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 1998023 1998058 34 36 1 N 57.5 67 3000 -23.5 1998096 1998161 33 66 1 N 43 73 4700 -10 1998152 1998218 26 67 1 N 35 70 4000 -9	date ALT PLT PLT Difference 1997307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 1998023 1998058 34 36 1 N 57.5 67 3000 -23.5 1998056 1998161 33 66 1 N 43 73 4700 -10 1998152 1998063 156 49 1 N 35 70 4000 -9 1999015 1999063 156 49 1 N 34 67 6150 122	date ALT PLT PLT Difference 1997307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 1998023 1998058 34 36 1 N 57.5 67 3000 -23.5 1998096 1998161 33 66 1 N 43 73 4700 -10 1998015 1998063 156 49 1 N 35 70 4000 -9 1999103 156 67 1 N 34 67 6150 122 1999103 1599169 66 67 1 N 30 67 0 36	date ALT PLT PLT Difference 1997307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 1998023 1998058 34 36 1 N 57.5 67 3000 -23.5 1998056 1998161 33 66 1 N 43 73 4700 -10 1998152 1998218 26 67 1 N 35 70 4000 -9 1999015 1999063 156 49 1 N 34 67 6150 122 1999103 166 67 1 N 36 67 0 36	date ALT PLT N 57.5 62.5 3500 -38.5 98023 1998058 34 36 1 N 57.5 62.5 3500 -38.5 98024 1998058 34 36 1 N 57.5 67 3000 -23.5 98096 1998161 33 66 1 N 43 73 4700 -10 98152 1998218 26 67 1 N 35 70 4000 -9 99015 1999063 156 49 1 N 34 67 6150 122 99103 1999169 66 67 1 N 36 67 0 36 98154 1999007 39 219 1 N 58 83 95693 -19	97307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 98023 1998058 34 36 1 N 57.5 67 3000 -23.5 9804 1998058 34 36 1 N 43 73 4700 -10 98152 1998161 33 66 1 N 43 73 4700 -10 98152 1998063 156 49 1 N 34 67 6150 -9 99103 1999169 66 67 1 N 34 67 0 36 99103 1999169 36 219 1 N 38 83 95693 -19	date ALT PLT N 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<td>date ALT PLT N 57.5 62.5 3500 -38.5 97307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 98023 1998058 34 36 1 N 43 73 4700 -10 9805 1998161 33 66 1 N 43 73 4700 -10 98152 1998063 156 49 1 N 34 67 6150 -9 99103 1999169 66 67 1 N 34 67 6150 -9 98154 199907 39 219 1 N 38 83 95693 -19 98180 1998272 29 93 1 N 39 105 35000 -10 98132 1999066 32 186 1 N 43 118 31000 -10</td> <td>date ALT PLT N 57.5 62.5 3500 -38.5 97307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 98023 1998058 34 36 1 N 57.5 67 3000 -38.5 98053 1998161 33 66 1 N 43 73 4700 -10 98152 1998063 156 49 1 N 35 70 4000 -9 99103 1999169 66 67 1 N 34 67 6150 122 98154 1999007 39 219 1 N 38 83 95693 -19 98180 1998272 29 93 1 N 39 105 36 98132 1999006 32 186 1 N 43 118 31000 -10 98336</td> <td>date ALT PLT N 57.5 62.5 3500 -38.5 97307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 98023 1998058 34 36 1 N 57.5 67 3000 -23.5 98024 1998161 33 66 1 N 43 73 4700 -10 98152 1998063 156 49 1 N 34 67 6150 122 99015 1999063 156 67 1 N 34 67 6150 -19 99103 1999169 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1998161 33 66 1 N 43 73 4700 -10 98152 1998063 156 49 1 N 34 67 6150 -9 99103 1999169 66 67 1 N 34 67 6150 -9 98154 199907 39 219 1 N 38 83 95693 -19 98180 1998272 29 93 1 N 39 105 35000 -10 98132 1999066 32 186 1 N 43 118 31000 -10	date ALT PLT N 57.5 62.5 3500 -38.5 97307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 98023 1998058 34 36 1 N 57.5 67 3000 -38.5 98053 1998161 33 66 1 N 43 73 4700 -10 98152 1998063 156 49 1 N 35 70 4000 -9 99103 1999169 66 67 1 N 34 67 6150 122 98154 1999007 39 219 1 N 38 83 95693 -19 98180 1998272 29 93 1 N 39 105 36 98132 1999006 32 186 1 N 43 118 31000 -10 98336	date ALT PLT N 57.5 62.5 3500 -38.5 97307 1998009 19 68 1 N 57.5 62.5 3500 -38.5 98023 1998058 34 36 1 N 57.5 67 3000 -23.5 98024 1998161 33 66 1 N 43 73 4700 -10 98152 1998063 156 49 1 N 34 67 6150 122 99015 1999063 156 67 1 N 34 67 6150 -19 99103 1999169 66 67 1 N 36 83 95693 -19 98154 1999007 39 219 1 N 39 105 35000 -10 98132 1998006 32 186 1 N 43 118 31000 -10	date ALT PLT Difference 97307 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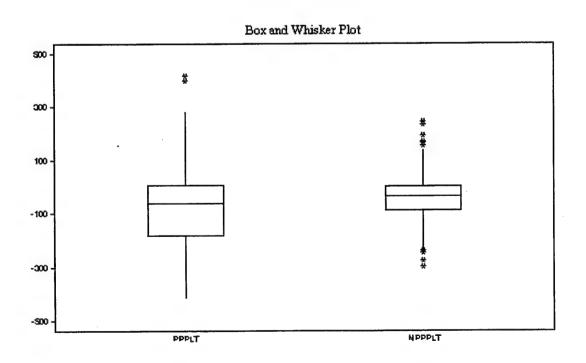
Appendix E: Graphical Summaries of Sample Sets

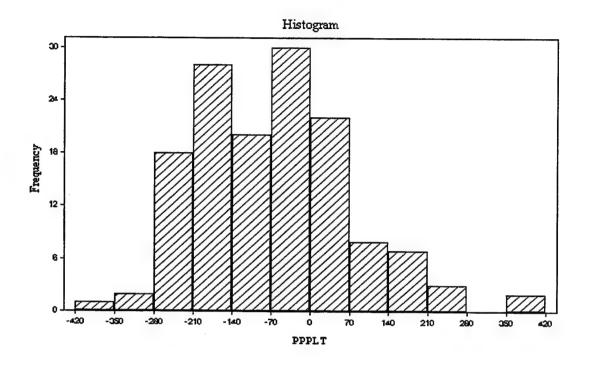
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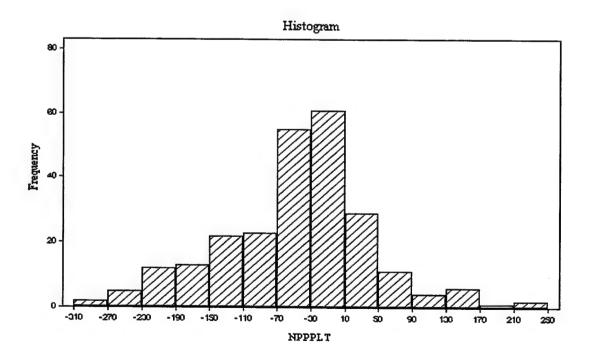




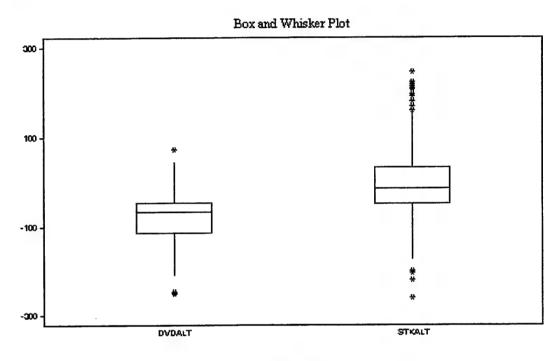
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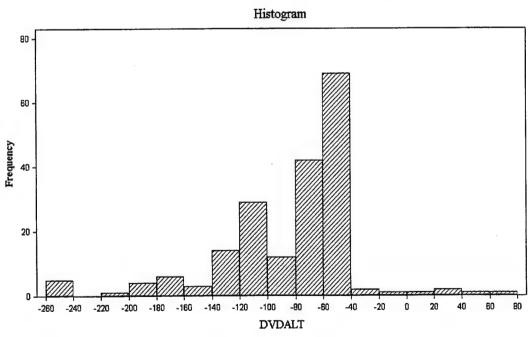


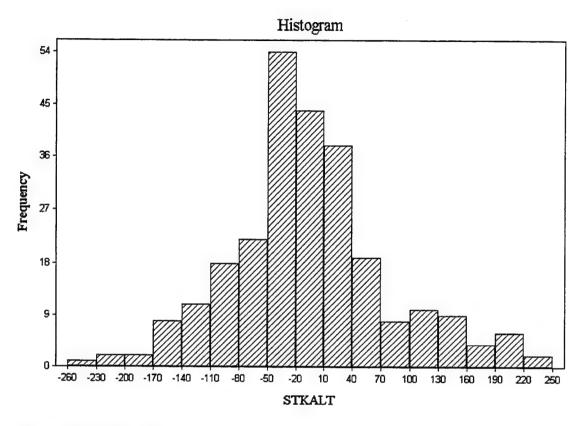




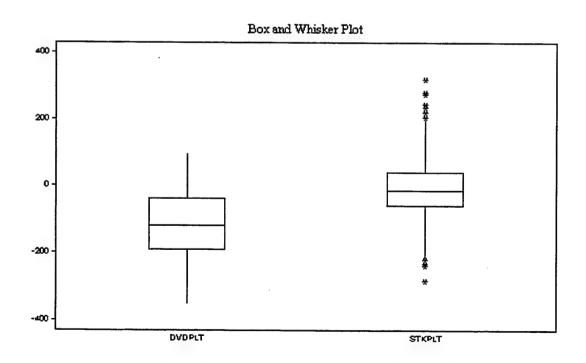
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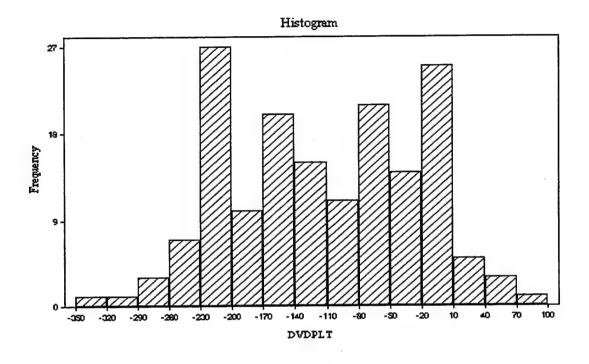


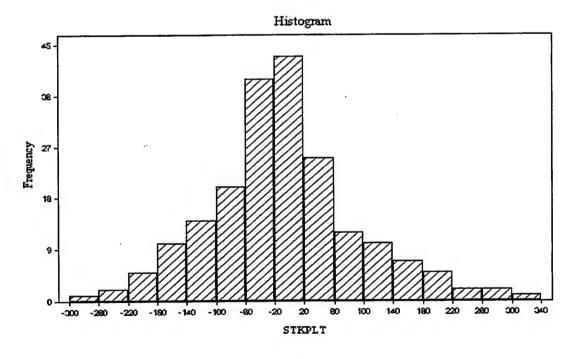




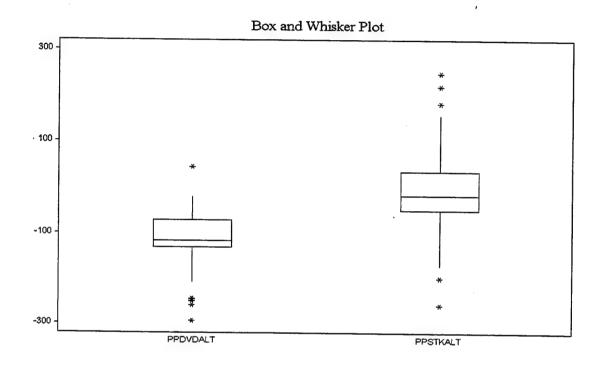
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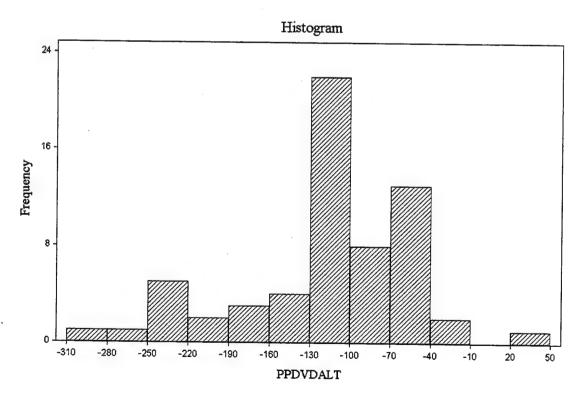


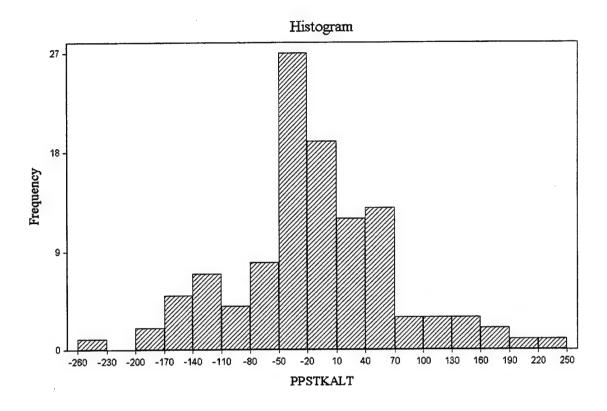




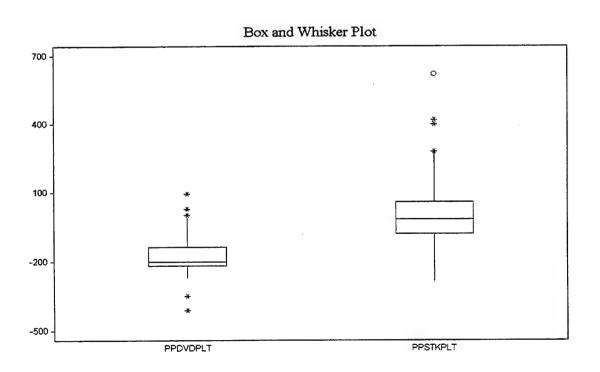
Case 3: Administrative Lead Time

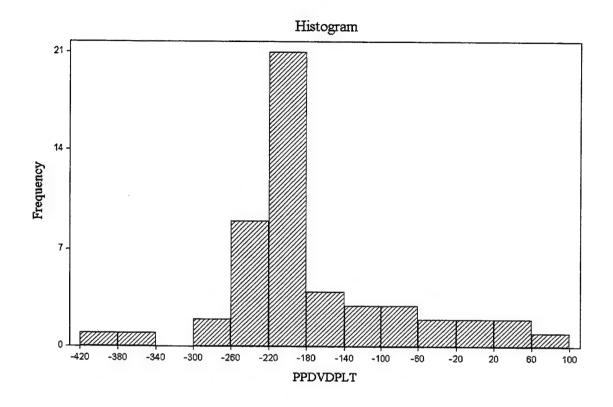


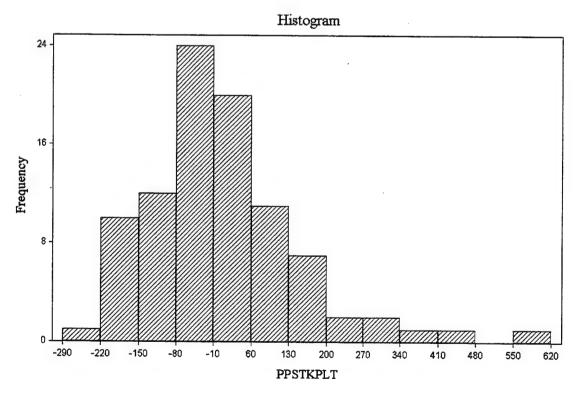




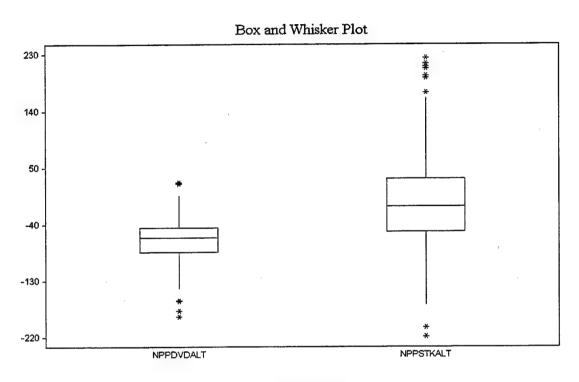
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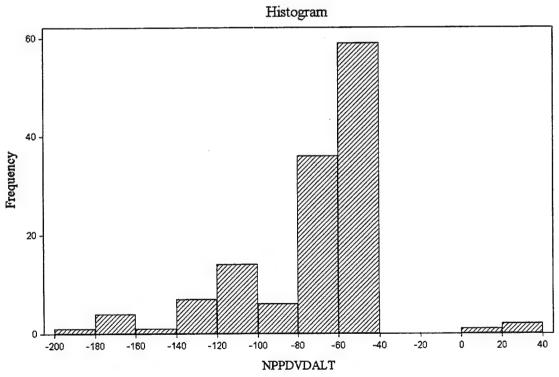


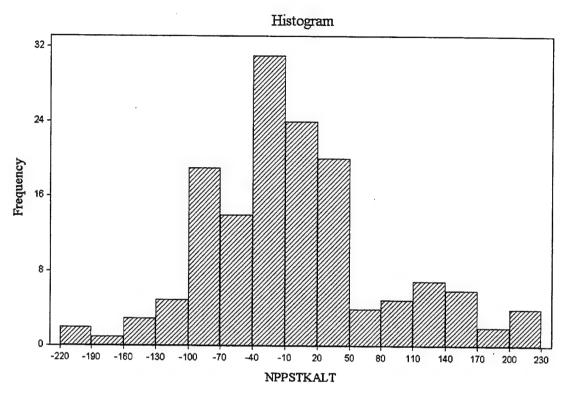




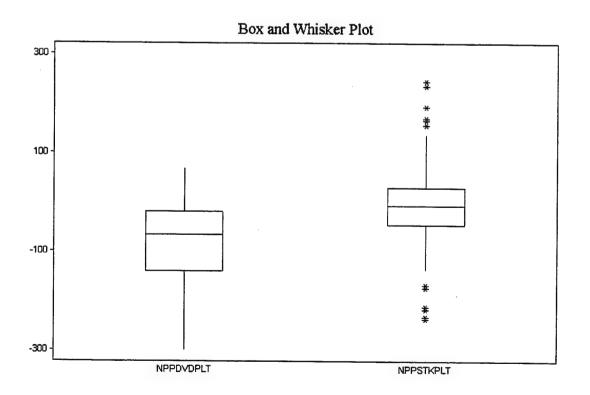
Case 4: Administrative Lead Time

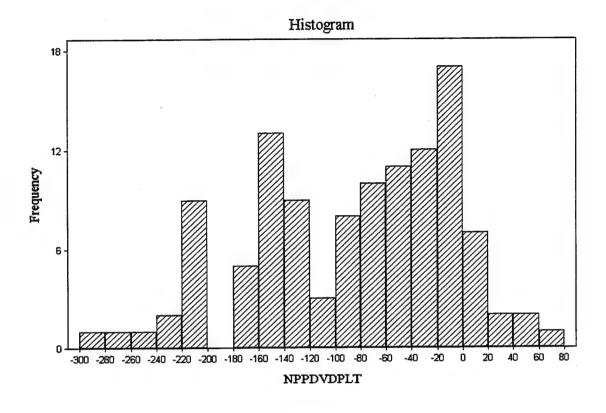


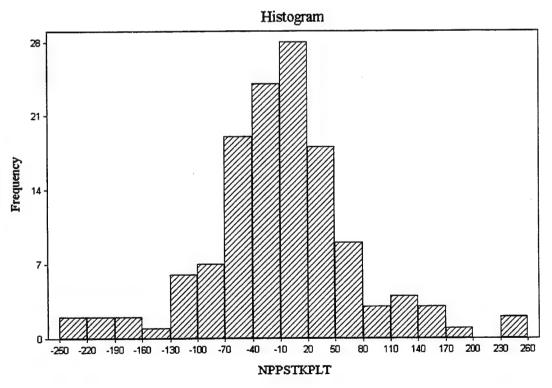




Case 4: Production Lead Time

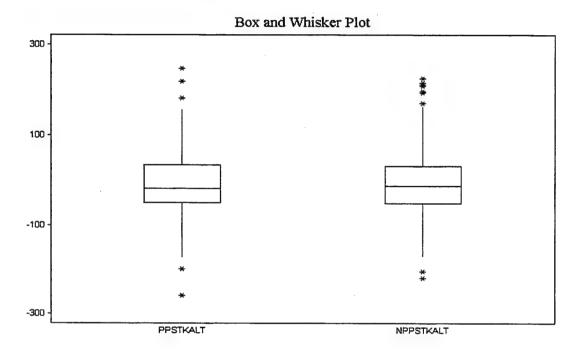




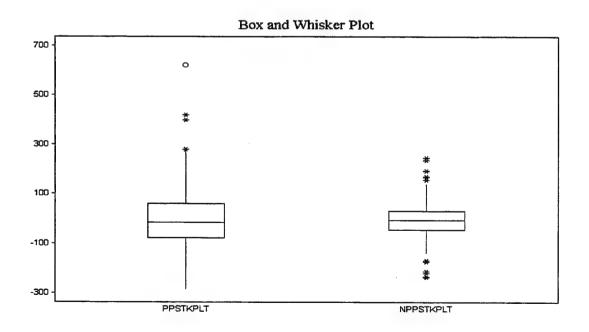


Case 5: Administrative Lead Time

Note: Histograms are shown in Cases 3 and 4 above.

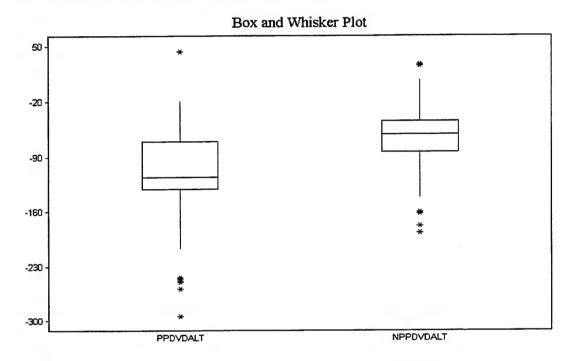


Case 5: Production Lead Time

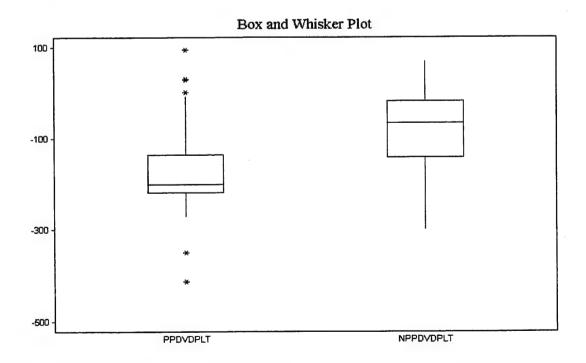


Case 6: Administrative Lead Time

Note: Histograms are shown in Cases 3 and 4 above.



Case 6: Production Lead Time



Appendix F: Results of Hypothesis Tests

CASE 1: TWO-SAMPLE T TESTS FOR PPALT VS NPPALT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.

PPALT	-48.931	173	93.892	7.1385
NPPALT	-36.717	276	69.603	4.1896
DIFFERENCE	-12 213			

NULL HYPOTHESIS: DIFFERENCE = 0 ALTERNATIVE HYP: DIFFERENCE ⇔ 0

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-1.58 -1.48	447 289.4	0.1153 0.1369		27, 3.0003) 04, 4.0777)
TESTS FOR EQUALITY	F	NUM	DF	DEN DF	P
OF VARIANCES	1.82	172		275	0.0000

CASE 1: TWO-SAMPLE T TESTS FOR PPPLT VS NPPPLT

VARIABLE	SAMPLE MEAN SIZE		S.D.	S.E.	
PPPLT	-63.631	141	142.23	11.978	
NPPPLT	-44.646	246	89.594	5.7123	
DIFFERENCE	-18.985			•125	

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-1.61 -1.43	385 204.9	0.1082 0.1500	(71, 4.2015) 49, 7.1794)
TESTS FOR EQUALITY OF VARIANCES	F 2.52	NUM 140	DF	DEN DF 245	P 0.0000

CASE 2: TWO-SAMPLE T TESTS FOR DVDALT VS STKALT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.
DVDALT	-82.218	193	50.672	3.6474
STKALT	-5.1163	258	85.099	5.2980
DIFFERENCE	-77.101			

NULL HYPOTHESIS: DIFFERENCE = 0ALTERNATIVE HYP: DIFFERENCE $\Leftrightarrow 0$

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-11.19 -11.99		0.0000	•	14, -63.558) 14, -64.459)
	F	NUM	DF	DEN DF	P
TESTS FOR EQUALITY OF VARIANCES	2.82	257		192	0.0000
OF VARIANCES	2.02	231		172	0.0000

CASE 2: TWO-SAMPLE T TESTS FOR DVDPLT VS STKPLT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.
		gam gain dan dan dan dan		
DVDPLT	-111.38	164	90.043	7.0312
STKPLT	-8.6667	198	101.83	7.2364
DIFFERENCE	-102.72			

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES	-10.06		0.0000		79, -82.645)
UNEQUAL VARIANCES	-10.18	358.4	0.0000	(-122.	56, -82.875)
	F	NUM	DF	DEN DF	P
TESTS FOR EQUALITY					97223
OF VARIANCES	1.28	197		163	0.0518

CASE 3: TWO-SAMPLE T TESTS FOR PPDVDALT VS PPSTKALT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.

PPDVDALT	-116.58	62	66.054	8.3889
PPSTKALT	-11.050	111	85.600	8.1248
DIFFERENCE	-105.53			

NULL HYPOTHESIS: DIFFERENCE = 0 ALTERNATIVE HYP: DIFFERENCE ⇔ 0

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-8.41 -9.04	171 154.0	0.0000		31, -80.749) 60, -82.461)
TECTS COD COLLAI ITY	F	NUM	DF	DEN DF	P
TESTS FOR EQUALITY OF VARIANCES	1.68	110		61	0.0139

CASE 3: TWO-SAMPLE T TESTS FOR PPDVDPLT VS PPSTKPLT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.
PPDVDPLT	-173.67	51	94.082	13.174
PPSTKPLT	3.3043	92	142.32	14.838
DIFFERENCE	-176.97			

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-7.96 -8.92		0.0000 0.0000	•	91, -133.03) 21, -137.73)
TESTS FOR EQUALITY OF VARIANCES	F 2.29	NUM 1	DF	DEN DF 50	P 0.0009

CASE 4: TWO-SAMPLE T TESTS FOR NPPDVDALT VS NPPSTKALT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.

NPPDVDALT	-68.958	131	36.275	3.1693
NPPSTKALT	-0.6463	147	84.633	6.9804
DIFFERENCE	-68.312			

NULL HYPOTHESIS: DIFFERENCE = 0 ALTERNATIVE HYP: DIFFERENCE ⇔ 0

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-8.56 -8.91		0.0000	•	17, -52.607) 27, -53.196)
	F	NUM	DF	DEN DF	P
TESTS FOR EQUALITY OF VARIANCES	5.44	146		130	0.0000

CASE 4: TWO-SAMPLE T TESTS FOR NPPDVDPLT VS NPPSTKPLT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.
NPPDVDPLT	-85.868	114	78.399	7.3428
NPPSTKPLT	-7.2977	131	81.415	7.1132
DIFFERENCE	-78.571			

ASSUMPTION	T	DF 1	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-7.67 -7.69	243 240.5	0.0000 0.0000	•	51, -58.380) 09, -58.432)
	F	NUM D)F	DEN DF	P
TESTS FOR EQUALITY OF VARIANCES	1.08	130		113	0.3410

CASE 5: TWO-SAMPLE T TESTS FOR PPSTKALT VS NPPSTKALT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.

PPSTKALT	-11.050	111	85.600	8.1248
NPPSTKALT	-0.6463	147	84.633	6.9804
DIFFERENCE	-10.403			

NULL HYPOTHESIS: DIFFERENCE = 0 ALTERNATIVE HYP: DIFFERENCE ⇔ 0

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-0.97 -0.97	256 235.6	0.3316	(64, 10.657) 06, 10.699)
TESTS FOR EQUALITY	F	NUM	DF	DEN DF	P
OF VARIANCES	1.02	110		146	0.4461

CASE 5: TWO-SAMPLE T TESTS FOR PPSTKPLT VS NPPSTKPLT

		SAMPLE			
VARIABLE	MEAN	SIZE	S.D.	S.E.	
PPSTKPLT	3.3043	92	142.32	14.838	
NPPSTKPLT	-7.2977	131	81.415	7.1132	
DIFFERENCE	10.602				

NULL HYPOTHESIS: DIFFERENCE = 0ALTERNATIVE HYP: DIFFERENCE $\Leftrightarrow 0$

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	0.70 0.64	221 132.7	0.4819		55, 40.260) 46, 43.150)
TESTS FOR EQUALITY OF VARIANCES	F 3.06	NUM 91	DF	DEN DF 130	P 0.0000

CASE 6: TWO-SAMPLE T TESTS FOR PPDVDALT VS NPPDVDALT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.
PPDVDALT	-116.58	62	66.054	8.3889
NPPDVDALT	-68.958	131	36.275	3.1693
DIFFERENCE	-47.623			

NULL HYPOTHESIS: DIFFERENCE = 0 ALTERNATIVE HYP: DIFFERENCE ← 0

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
		404	0.0000	/ /0 1/	70 22 075)
EQUAL VARIANCES	-6.46	191	0.0000	,	70, -33.075)
UNEQUAL VARIANCES	-5.31	78.9	0.0000	(-65.4°	72, -29.773)
	F	NUM	DF	DEN DF	P
TESTS FOR EQUALITY					
OF VARIANCES	3.32	61		130	0.0000

CASE 6: TWO-SAMPLE T TESTS FOR PPDVDPLT VS NPPDVDPLT

		SAMPLE		
VARIABLE	MEAN	SIZE	S.D.	S.E.

PPDVDPLT	-173.67	51	94.082	13.174
NPPDVDPLT	-85.868	114	78.399	7.3428
DIFFERENCE	-87.798			

ASSUMPTION	T	DF	P	95% CI FOR	DIFFERENCE
EQUAL VARIANCES UNEQUAL VARIANCES	-6.24 -5.82	163 82.4	0.0000	•	.58, -60.014) .80, -57.797)
TESTS FOR EQUALITY	F	NUM	DF	DEN DF	P
OF VARIANCES	1.44	50		113	0.0574

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<u>Vita</u>

Captain Kieran F. Keelty was born on 13 August 1966 in the borough of the Bronx, New York City, New York. He was raised in New City, New York and graduated Clarkstown South Senior High School in 1984. He earned a Bachelor of Arts degree in Political Science in 1990 from the University of North Carolina at Wilmington. He enlisted in the United States Army in 1994, and received the Distinguished Graduate honor from the U.S. Army School of Computer Science at Fort Gordon, Georgia. He received his Air Force commission from OTS in June of 1995.

Following graduation, Captain Keelty was assigned to the 20th Supply Squadron at Shaw AFB. While there, he served as Flight Commander of Materiel Storage and Distribution, Combat Operations Support, and Fuels Management. In 1997, he received the Air Combat Command Outstanding Junior Supply Officer Award. In 1998 he deployed as Chief of Supply for the 347th Air Expeditionary Wing at Shaikh Isa Air Base, Bahrain in support of OPERATION SOUTHERN WATCH.

In May 1998 Captain Keelty was reassigned to AFIT to pursue a Master of Science in Logistics Management. Upon graduation he will proceed to Item Management branch of the Logistics Group at Air Force Materiel Command at Wright-Patterson AFB, Ohio.

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